MINUTES OF THE 2021 ANNUAL GENERAL MEETING

Status: Draft to be ratified

Date: Thursday 29 July 2021

Venue: Online Zoom Meeting and hosted from the offices of InternetNZ, Level 11 80 Boulcott Street, Wellington

Raniera Albert, InternetNZ's Tumuaki Māori, Chief Advisor, Māori, opened the meeting with Karakia. The President, Jamie Baddeley then welcomed members and other guests, and officially opened the Annual General Meeting at 5:30pm. There were 43 financial members present at the meeting and therefore quorum was met.

1. Preliminaries

1.1 Apologies

Apologies were received from:

Vivian Chandra
Mark Foster
Michael O'Connor
Keith Davidson

AGM 01/21: That the apologies be accepted.

(President / aimee whitcroft)
CARRIED

1.2 Minutes of the 2020 AGM and Matters Arising

The minutes of the 2020 AGM were taken as read.

AGM 02/21: That the minutes of the 2020 AGM be received and adopted as a true and accurate record of the meeting.

(President / Keitha Booth)
CARRIED

2. President's Report

The President, Jamie Baddeley, presented his report:

- 2020/21 has been a challenging year for Aotearoa due to the pandemic. It has highlighted the importance of the Internet and staying connected with others and also how we went about our lives differently as we spent more time in our homes. As part of being an essential service provider for Aotearoa we are very proud that we are able to keep the .nz humming in these difficult times.

- The following highlights over the year for InternetNZ:

    - The InternetNZ Research team discovered and reported on a significant technical vulnerability known as Tsuname. This problem was mitigated at an international scale and was highly commended by other registries.

    - The InternetNZ Policy team have continued to work on important digital equity matters to keep access to the Internet as inclusive as possible whilst also focusing on the follow ups of the Christchurch Call. Recent work by the policy team has been to take on legislative action to defeat the implementation of a mandatory internet filtering system by the NZ government.

    - Community funding was increased to $1.5M and our panel of external experts have selected the right projects for the benefit of this funding.

    - Completed work relating to .nz review on the policies and principles and we are currently replacing our the .nz registry system with assistance from CIRA.

    - For the first time we have raised the .nz price to enable us to help with more Public Good activities.

We do also reflect that in some areas we need to work harder, specifically to support communities regarding online harm and dangerous speech that has recently affected the Māori communities. InternetNZ believes that all people of Aotearoa should be able to use the internet without the fear of harm. Our team has started working on dangerous speech and online harm and how we can best affect this so our internet is an internet for good.

Jamie thanked the membership, Vice President Joy Liddicoat and Council, and advised that it had been an honour and privilege to have served as the President for InternetNZ.

AGM 03/21: That the President's report be received.

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(Colin Jackson / Peter Lane)
CARRIED

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3. Annual Report & Audited Annual Accounts

3.1   Annual Report

The Chief Executive Jordan Carter provided the following highlights from the 2020/2021 annual report:

- Digital inclusion projects:
    - Five Point Plan inclusion: Covid19 and beyond
    - Digital Equity Coalition Aotearoa
    - Evaluation toolkit
    - Extra $500k for community funding.

- Working on an Internet for Good
    - Christchurch Call work - we supported the inclusion of technical and civil society voices into the Call through the Advisory Network
    - FVPC Act - we rallied diverse and widespread community opposition to proposed changes to the Films Videos Publications Classification Act which would allow Internet filtering. We supported other changes to the Act which will help New Zealand respond quickly and effectively to harmful content online.
    - Media review - we engaged with the government on the scope of the upcoming media review and how this might apply to content and conduct online.

- 722,391 .nz domain names (as at 31 March 2021) - made up of:
    - 518,591.co.nz
    - 145,743 .nz
    - 26,904 .org.nz
    - 19,485 .net.nz
    - 13,083 example.nz (other second level domains).

- Keeping .nz standards high
    - *.nz policy review* - The .nz External Advisory Panel consulted on its options paper and submitted final recommendations. Draft .nz rules were released for consultation, and after taking on board submissions, these rules were amended and agreed to by Council in April 2021
    - *Registry Replacement Project* - Started in 2019 and will continue through 2022, InternetNZ is partnering with the CIRA who will customise and deploy its CIRA Registry Platform for the home and heart of .nz. We're working closely with our registrar customers to support their transition to this new platform.

- ○ *Safety and Security of .nz* - Domain name system uptime 100%. Since July 2019, all new .nz registrations are analysed to detect fake webshops. We analysed 149k domains this year, and 267 fake webshops were detected.

- This year we funded:
  - ○ 2 conference attendance awards $4,827
  - ○ 26 grants $681,189
  - ○ 7 partnerships $640,620
  - ○ 21 sponsorships $99,450
  - ○ Collaborative funding $180,000.

- Provided products
  - ○ *Broadband map nz* - Helps consumers and businesses to find what broadband options, speeds and and providers are available at their location. We had 2,437,924 Broadband Map API queries and 331k public map searches during the 2020-2021 financial year.
  - ○ *defenz* - Our security product that protects from malware, ransomware, phishing, and botnets. In 2020/2021 we added CERT NZ and NZ Health Community threat feeds to Defenz. Protecting close to 100 customers and over 2,200 end users.
  - ○ *registry lock nz* - Allows domain holders to lock their .nz domain names for protection. It's now designed and tested and we expect it to be up and running in the second half of 2021.

- NetHui was held as an online nationwide event:
  - ○ 400 attendees
  - ○ 84% satisfaction rate
  - ○ 48% were first timers
  - ○ 6 diverse panels and 9 discussion streams.

- Coming this year:
  - ○ Review of the .nz Policy Framework. The independent .nz panel committee are currently seeking feedback on the options paper for the issues they have identified.
  - ○ Replacement of the .nz Registry system.

AGM 04/21: That the [2020/2021 Annual Report](#) be received.

(President / Joel Wirāmu Pauling)
CARRIED

3.2   Audited Annual Reports

The Chair of the Audit and Risk Committee, Richard Hulse, recommended the following motions:

AGM 05/21: That the [Annual Audited Financial Statements for 2020/21](#) be accepted.

AGM 06/21: That Grant Thornton be appointed auditor for the 2021/22 audit.

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Block consent Vote 3.2 (Cr Richard Hulse / Jeff Montgomery)
CARRIED

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4. InternetNZ Operational Update

Chief Executive, Jordan Carter presented the operational update and talked through the following:

- ***We're balancing our investment and replacing the .nz registry system***
  This year we're spending a lot of our money in the products area. Ahuge part of this is replacing the registry system we use that helps us run the .nz domain. We're able to do this by using our reserves and careful savings we have built up in previous years. Projected budget levels (in $ millions) for the 2021/22
    - $3.7M Public Good
    - $3.3M Organisational Development
    - $6.3M Products including .nz.

- ***Massive changes for the InternetNZ Group - 3 years of changes***
    - 2018 merger: NZRS and InternetNZ become one
    - Horrific attacks on the Christchurch mosques
    - COVID-19 has changed everything
  We have been pushed in directions that we weren't anticipating. While we've met these changes, they still bring more work to do to realise our full potential as an organisation and for the community.

- ***Broaden our policy approach***
  To meet these challenges, we engaged far and wide on policy issues - listening to a diverse range of voices, including our membership:
    - Reviewing .nz Policy
    - Internet filtering in the FVPCA Bill
    - Christchurch Call member meetings
    - Contact tracing.
- ***Important strategy changes***
  We must now pivot again - for all of Aotearoa
    - Celebrate resilience in light of COVID-19
    - Response to online harm for all communities
    - Inclusion for all New Zealanders and our commitment to te ao Māori.

AGM 07/2:   THAT the 2021/22 Activity Plan and Budget be adopted.

(Cr Don Stokes / Peter Lane)
CARRIED

5. Domain Name Commission Update

The Domain Name Commissioner, Brent Carey provided the following update:

The Year that was
- 722,391 domain name registrations on 31 March 2021, up from 7087,507 on 31 March 2020.
- 76 authorised registrars 63% are incorporated in New Zealand.
- 1,501 domain names investigated for possible fake registration details.
- 149,000 domain names analysed by our fake webshop algorithm, co-designed with InternetNZ.
- 267 of the 149,000 names flagged for compliance action.
- 200 domain names investigated were referred to us by our online safety partners.

For the First time:
Top suspension categories for failure to verify details:
- Cannabis
- Shoe or shoe brand
- Gambling
- Cryptocurrency
- Postal services
- Government departments
- IT services
- Banking.

This year
Some more stats:
- Manually spot-checked 200-300 domain names daily for keywords under extra scrutiny, such as COVID-19 themed names.
- 74% increase in the use of a domain name privacy option.
  As of March 2021, there were 93,365 names with a privacy option compared to 69,314 a year prior.
- Conflicted domain names trended down from 2,151 in April 2020 to a historic low of just 1,945 in March 2021. In 2017/2018, the number of conflicted domain names was 14,677.

Year to come
1. New DNCL strategy for 2022-2025
2. Implement our online dispute resolution platform that features blind bidding software
3. .nz transformations
4. Reviewing .nz policy
5. Replacing the .nz registry
6. Content regulatory system review

7. Delivering our new e-learning function for registrars and registrants with educational materials.

AGM 08/21: THAT the [DNCL 2020/21 Annual Report](#) be received.

(Debbie Monihan / Jeff Montgomery)
CARRIED

6. 2021 Membership Survey

Andrew Cushen, Engagement Director gave an overview of the results of the membership survey.

- Our membership has continued to increase to 448 members
- Comparing membership survey statistics
  - 2020: 74 responses out of 312 members (23.71% response rate)
  - 2021: 117 responses out of 448 (26% response rate).

What's Next - we will continue to lift membership and engagement:

- Continue to engage our members and provide opportunities for discussion and input across our work.
- Add more in-person engagement - subject to COVID and event resourcing.
- Look at new ways of communicating and engaging our members in other formats.

7. Recognition - Fellowships

The following people were announced as new fellows of InternetNZ, and presented with certificates:

Potaua Biasiny-Tule

Potaua is a passionate advocate for Māori innovation in the IT, creative content and animation sectors.

He has been a Māori business owner for over 18 years and understands the unique challenges facing tech entrepreneurs and founders.

He founded and currently is CEO of:

- Digital Basecamp, Rotorua's largest coworking space, and
- Awatea Tech Ltd, a tech company focused on providing digital skills and solutions to Māori SMEs, nonprofits and entities

Potaua is the founder of Digital Natives Academy, a non-profit offering access and training to young Māori wanting to explore digital and creative tech ecosystems.

Everything he does is for his whānau, hapū, iwi and marae.

Robyn Kamira

Over her life, Robyn has made an impressive contribution to the understanding of, and access to, the Internet for all New Zealanders, but Māori in particular.

As well as leading groundbreaking access and connectivity projects, she contributes to the growth of the digital sector in New Zealand.

Robyn was the driver behind Mitimiti on the grid - connecting a remote marae which would have otherwise remained a blackspot. She is currently the Deputy President of ITP.

And she has contributed a wealth of research on the applications of technology for New Zealand.

8. General business

Kate Frykbert queried the grant funding and that it appears to be decreasing to $1M based on the new plans. She was curious to understand why the reduction, because the need seems to be much greater?

Jamie advised that he would refer Kate's query to the next Council for consideration? He also advised that Kate has been a champion of the grant funding and for public good and thanked her for her contribution.

9. Election results

Andrew Cushen, the Returning Officer, declared the [final election results](#) of the InternetNZ 2021 Election, which closed at 4pm, 29 July 2021.

Total Valid Votes 181 / Total Invalid Votes 0
Winning Threshold / Quota: 91

The President, the successful candidate is to serve a three year term 2021-2024:
- **Joy LIDDICOAT**

The Vice President, the successful candidate is to serve a three year term 2021-2024:
- **Jay DALEY**

The Council Member, the successful candidate to serve a three-year term 2021-2024:

- **Richard HULSE**

The Council Member, the successful candidate to serve a one year term 2021-2022:

- **Jeff MONTGOMERY**

The unsuccessful candidates were:
- Hiria TE RANGI (for President)
- Robyn KAMIRA (for President)
- Richard HULSE (for Vice President)
- Sarah LEE (for Vice President)
- Kelly BUEHLER (for Council Member)
- Alpana ROY (for Council Member).

The President congratulated candidates that were successful and passed on his commiserations to those who were unsuccessful.

The newly elected President, Joy Liddicoat spoke briefly:

- She thanked the members for voting for her and thanked all of the candidates who stood for election.
- Congratulated the new Councillors and especially she was pleased for incoming Vice President Jay Daley who brings with him skills and experience for the job.
- She reflected on messaging that has been received from membership - that Council should stay on the path that has been chartered; but that they also want some new ideas and there have been questions put forward to Council to discuss and to be considered more indepthly at the forthcoming Council strategy hui.

Special Recognition

Cr Sarah Lee invited outgoing President Jamie and thanked him for 15 years of service to Council of which 7 years were as the President. She gifted him with a taonga pounamu from Garth Wilson Jade - the meaning behind the Toki is to give the wearer strength and courage to face, get through, do and achieve anything in their life.

Closing

In closing, Raniera led the waiata Tutira mai nga iwi and closed with karakia.

Meeting closed: There being no further business, the 2021 Annual General Meeting closed at approx 6:50pm.

Signed as a true and correct record:

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Joy Liddicoat, President   Date