

MINUTES OF THE 2022 ANNUAL GENERAL MEETING

Status: Draft to be ratified
Date: Thursday 28 July 2022
Venue: Online Zoom Meeting and hosted from the offices of InternetNZ,
Level 13, 18 Willis Street, Wellington
Resources: Full [AGM Slide Deck](#)

Tumuaki Māori, Raniera Albert opened the meeting with Karakia. President Joy Liddicoat then welcomed members and other guests, and officially opened the Annual General Meeting at 5:30pm. There were 37 financial members present at the meeting and therefore quorum was met.

1. Preliminaries

1.1 Apologies

Apologies were received from:
Jay Daley
Michael O'Connor
Jeff Montgomery

AGM 01/22: That the apologies be accepted.

(President / Kate Pearce)
CARRIED

1.2 Minutes of the 2021 AGM and Matters Arising

The minutes of the 2021 AGM were accepted..

AGM 02/22: That the minutes of the 2021 AGM be received and adopted as a true and accurate record of the meeting.

(President / Kate Pearce)
CARRIED

2. President's Report

President Joy Liddicoat presented her report:

In 2021/2022 “it was the best of times, and it was the worst of times.” 2021 was a year like no other with the global pandemic taking full effect in Aotearoa.

She thanked InternetNZ staff for their response to the pandemic and said that the digital transformation of Aotearoa felt as if it had been shoved forward by about 5-7 years by the impact of the global pandemic. There was a need for everyone to digitise and move online.

InternetNZ noticed this by the increase of .nz domain name registration reaching an all time high. She highlighted the importance of the InternetNZ .nz domain service for Aotearoa that kept people connected and enabled businesses to trade online. The funding generated from our mahi, is given back to communities.

This year, we bided farewell to Jordan Carter, former Chief Executive and we thank him for his years of service to InternetNZ. Andrew Cushen was appointed as Interim Chief Executive and Joy thanked Andrew for keeping InternetNZ moving forward with the completion of the work on the new strategy.

Joy acknowledged the Māori Design group being established, bringing together expertise to help InternetNZ understand and engage with Māori and improve the services we offer to Māori.

AGM 03/22: That the President's report be received.

(President / Keitha Booth)

CARRIED

3. Annual Report & Audited Annual Accounts

3.1 Annual Report

The Interim Chief Executive Andrew Cushen provided the following highlights from the [2021/2022 Annual Report](#).

- **Working on an Internet for good**
 - Netsafe Code of Practice
 - Misinformation and dangerous speech
 - Christchurch Call work
 - Engaged on content regulatory system review
 - International collaboration and engagement.

- **Digital equity and inclusion**
 - Continued support for the Digital Equity Coalition Aotearoa (DECA)
 - Distributed \$250,000 in grants towards digital equity in Aotearoa.
 - Worked to increase the evaluation capabilities within the Aotearoa digital inclusion community.

- **.nz Community Funding**
 - 21 grants \$401,130
 - 7 partnerships \$519,500
 - 5 sponsorships \$65,000
 - Collaborative funding \$100,000.

- **Internet insights annual research**
 - *Growing Concern* - A continued increase of Aotearoa concerned with misinformation, online conspiracy theories, extremist material and hate speech online.
 - *Privacy and Security* - The number of people that are extremely concerned about online privacy and security has risen for the second year in a row.
 - *Use of the Internet* - 79% of New Zealanders use at least one of the four Meta Platform apps daily (Facebook, Facebook Messenger, Instagram and Whatsapp).

- **741,157 .nz domain names (as at 31 March 2022) - made up of:**
 - 531,565 .co.nz
 - 150,771 .nz
 - 21,120 .org.nz
 - 18,829 .net.nz
 - 12,872 example.nz (other second level domains).

- **Growing .nz**
 - *.nz policy review*: we made significant progress in the .nz policy review during the year. We conducted a consultation on the first tranche of changes to the .nz rules. The new rules will come into effect when the new .nz registry goes live in 2022.
 - *Registry replacement project*: The new .nz registry platform has largely been built and is getting ready to go live. The new platform, called InternetNZ Registry System (IRS) is planned to replace our 20 year old sShared Registry System (SRS). Go live date 1 November 2022
 - *.nz as the focus of product development*: As part of the new strategy, Council has agreed that product development should be a means of achieving our organisation's goals, rather than as a separate, stand-alone provider of commercial outcomes. Our product efforts are focused on .nz.

AGM 04/22: That the [2021/2022 Annual Report](#) be received.

(President / Craig Young)

CARRIED

3.2 Audited Annual Reports

The Chair of the Audit and Risk Committee, Richard Hulse recommended the following motions:

AGM 05/22: That the [Annual Audited Financial Statements for 2021/22](#) be accepted.

AGM 06/22: That Grant Thornton be appointed auditor for the 2022/23 audit.

Block consent 3.2 (Richard Hulse / Kay Jones)

CARRIED

4. InternetNZ Operational Update

Interim Chief Executive, Andrew Cushen presented the operational update and talked through the following:

- **A new InternetNZ**

Introducing our new Executive Leadership Team

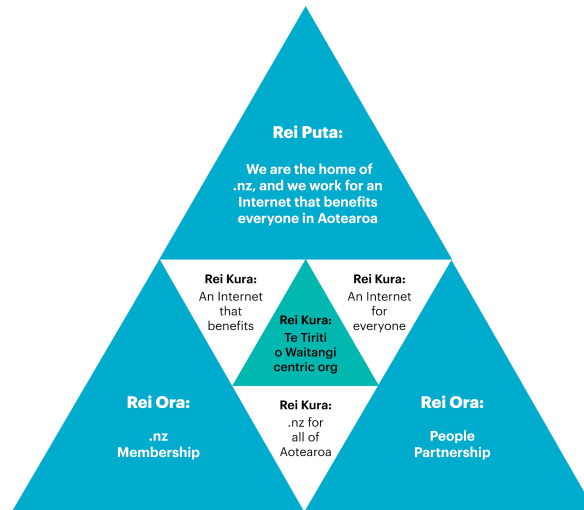
- Tumuaki Māori (Māori Outcomes): Raniera Albert
- Tumutaumatua (Organisational Performance): Catherine Fenwick
- Tumuwhanake (Customer and Product): Tim Johnson
- Tumuhherenga Waka (Public Impact): Vanisa Dhiru

The new Tumu Whakare (Chief Executive): Vivien Maidaborn

- **Our new [Strategy](#)**

Our strategy utilises Niho Taniwha as a visual metaphor.

- Niho Taniwha is a saw-edged pattern of tukutuku panels and in the tāniko weaving on the hems of cloaks. The principal motif that represents the realm of mythology and a chief's lineage from the gods. It also symbolises family houses within the tribe.



Rei Puta - We are the home of .nz, and we work for an internet that benefits for everyone in Aotearoa

Our Strategy

Rei Kura : An Internet that benefits

Rei Kura : An Internet for everyone

Rei Kura : Te Tiriti o Waitangi centric org

Rei Kura : .nz for all of Aotearoa

Rei Ora : .nz for all Aotearoa

Rei Ora : .nz Membership

Rei Ora : People Partnership

Six important commitments to deliver:

- Complete the replacement of .nz registry
- .nz policy that continues to manage harm through .nz domain names.
- Deepen relationships with Māori through engagements and partnerships
- Build an environment where Te Ao Māori is treasured and embraced.
- Convene and advocate for systemic responses to the challenge of misinformation and disinformation in Aotearoa.
- Working within the DECA framework towards digital equity.

AGM 07/22: THAT the 2022-2025 strategy be adopted.

AGM 08/22: THAT the 2022/23 Annual Plan and Budget be adopted.

Block Consent 4.0 (Cr Joel Wirāmu Pauling / Anna Prendergast)

CARRIED

5. Domain Name Commission Update

The Interim Domain Name Commissioner, Isobel Egerton provided the following update:

Isobel advised that the AGM for the Domain Commission was held at 4pm this afternoon; where the DNCL Annual Report was adopted.

The Year that was

- 741, 157 domain name registrations on 31 March 2022, up from 722,391 on 31 March 2021
- 71 authorised registrars 62% are incorporated in New Zealand
- 288 domain names investigated for possible fake registration details and 161 names were suspended during the year and 10 were later reinstated
- 49 domain names investigated were referred to us by our online safety partners.

Statistics

- *Top suspension categories for failure to verify details:* continue to be names connected to the following sectors: banking, fake webshops, health, government and education
- *Increase in the use of domain name privacy option:* The number of names with the privacy option applied increased from 93,365 to 98,955
- Conflicted domain names trended down from 2,151 in April 2020, to 1,945 in March 2021 and now sits at a historic low of 1,623 in March 2022.

Year to come

1. Embed our new DNCL strategy for 2022-2025
2. Review the piloted online dispute resolution service
3. Roll out new internal operating procedures that align with the new InternetNZ registry system
4. Add to our e-learning offerings
5. Continue to participate in .nz policy review work.

Isobel thanked Brent Carey for his expert mentorship and care in ensuring a smooth handover of the Interim Domain Name Commission role (that Isobel is covering). The DNCL team wishes Brent every success in his new role as Chief Executive of Netsafe and they look forward to having a closer working relationship with Netsafe.

Isobel thanked the DNCL Board and the DNCL team for their continued support to the mahi of the commission.

AGM 09/22: THAT the [DNCL 2021/22 Annual Report](#) be received.

(Rick Shera / Mark Thomas)

CARRIED

6. 2022 Membership Survey

Vanisa Dhiru, Tumherenga Waka, General Manager Public Impact presented the membership survey.

- At the time of the membership survey there were 410 members and 92 members who responded to the survey. A response rate of 22.4%.
- Comparing membership survey statistics:
 - 2021: 117 responses out of 448 (26% response rate).

- 2020: 74 responses out of 312 members (23.71% response rate).

Key member activities in 2021/22

- Gender & Online Safety (in person/online)
- Christchurch Call update (online)
- InternetNZ Law in NZ (online)
- Human Rights and the Internet (online)
- World Internet Project (WIP) launch (online)
- Chocolate mail drop,

The membership survey results:

Q: How members current engage with InternetNZ:

- 68% - Sent/read emails on the members-discuss list.
- 46% Follows us on social media
- 42% Met/talked with a staff member
- 34% Attended an online event run by InternetNz
- 29% Met/talked with a council member
- 28% Received free chocolate
- 28% Sent/read korero on #members-chat on Nethub
- 21% Attended the online AGM (July 2021)
- 11% None of the above

Q: How members would like to engage with InternetNZ:

- 50% Large format events (i.e. Nethui)
- 45% Online webinars
- 40% In person member networking events
- 36% Online discussions (with break out rooms)
- 36% Review policy produced by InternetNZ
- 32% In person issue related discussions
- 12% Other
- 7% Attend Council meetings

Q: Membership perceptions:

- 68% InternetNZ is an ecosystem player, partner and funder?
- 69% I am satisfied with my decision to be a current InternetNZ Member?
- 71% InternetNZ is financially sustainable?
- 63% InternetNZ uses insight, evidence and analysis?
- 57% InternetNZ has a great organisation?

What's Next: We aim to keep lifting membership and engagement:

- Continue to engage our members and provide opportunities for discussion and input across our work
- Add back in our in-person engagement and more hybrid event options Look at new ways of communication and engaging our members in other formats.

7. Recognition - Fellowships

The following people were announced as new fellows of InternetNZ, and presented with certificates and a lifetime membership to InternetNZ:

- **Vivian Chandra**
- **Jamie Baddeley**
- **Andrew Chen**

Congratulations to all Fellows. Link to [InternetNZ Fellowship](#) for 2022 and reason why they were awarded a Fellowship.

8. General business

None

9. Election results

Colin Jackson, the Returning Officer, declared the final election results of the InternetNZ 2022 Election, elections closed 27 July at Noon.

Total Valid Votes 147 / Total Invalid Votes 0
Winning Threshold / Quota: 74

The final results were delivered (they had been scrutinised by Grant Thornton prior to the AGM):

The Vice President, the successful candidate is to serve a two year term 2022-2024:

- **Brenda WALLACE**

For Council Members, the successful candidates to serve a three-year term 2022-2025:

- **Alpana ROY**
- **Anjum RAHMAN**
- **Jeff MONTGOMERY**

The unsuccessful candidates were:

- Richard HULSE (for Vice President)
- Norie APE (for Councillor)

The President congratulated candidates that were successful and passed on her commiserations to those who were unsuccessful.

The President acknowledged and thanked outgoing Councillors Jay Daley and Sarah Lee.

Special Recognition

Councillor Sarah Lee was recognised for her 8 years of service. Joy spoke about Sarah's special contribution to the Council and her work which was integral to embracing Te Ao Māori into the organisation. She supported InternetNZ to develop their understanding of the Te Tiriti o Waitangi and Māori principles and values. Her mahi included establishing Te Komiti Whakauru Māori (Māori

Engagement Committee). The appointment of the Chief Advisor Māori and Te Puni Māori; the establishment of the Māori Design Group (extraordinary Māori experts). Sarah also supported us to understand Māori aspirations and guided us on our journey to be a Te Tiriti Centric organisation. Joy thanked Sarah for her exceptional contribution.

Raniera spoke briefly about the meaning of each taonga being gifted and the special names that were given to the taonga in acknowledgement of service:

- Sarah Lee | Mana motuhake (Identity to Māori)
- Jay Daley | Manatoa | Courage and resilience

Sarah Lee spoke, and reflected on the work she has been able to contribute to, and thanked the membership. A waiata was sung.

Closing

In closing, Joy thanked members for attending.

Raniera led the waiata Tutira mai nga iwi and closed with karakia.

Meeting closed: There being no further business, the 2022 Annual General Meeting closed.

Signed as a true and correct record:

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Joy Liddicoat, President

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Date