InternetNZ
Annual General Meeting 2020.
Karakia and whakatuwhera.
Kia hora te marino
Kia whakapapa pounamu te Moana
Hei huarahi mā tātou i te rangi ne
Aroha atu, aroha mai
Tātou i a tātou katoa
Hui e! Tāiki e!

May peace be widespread
May the sea be like greenstone
A pathway for us all this day
Let us show respect for each other
For one another
Bind us all together!
Online Meeting Logistics

- Members will be on mute - and unmuted by our INZ technician if asking a question.
- Want to ask a question? Use the “raise hand” function.
- Use the chat box for asking for clarity, or raising technical issues.
- Motions will be voted on using zoom polls.
- Our Code of Conduct is online and a link posted in the chat: https://internetnz.nz/guidelines-and-norms-code-conduct
AGENDA

- Apologies & Minutes
- President's Report
- Annual Report & Audited Annual Accounts
- InternetNZ Update
- Domain Name Commission Update
- Membership Update & Survey Results
- Recognition
- General Business
- Election Results
Motion 1:

- That the apologies be accepted.
Motion 2:

● That the minutes of the 2019 AGM be received and adopted as a true and accurate record of the meeting.
President’s report.

Jamie Baddeley
Motion 3:

- That the President’s report be received.
708,507 .nz domain names (as at 31 March 2020).

This year we funded:

- 18 conference attendance awards: $42,000
- 11 grants: $338,000
- 6 partnerships: $360,000
- 15 sponsorships: $100,000
Digital inclusion projects:

- Investing in digital inclusion initiatives in the community through a dedicated funding round
- Proposal to Minister Faafaoi for a digital inclusion investment package
- Written submission on Telecommunications Information Privacy Code Review
- Developing a toolkit to evaluate the effectiveness of community digital inclusion initiatives
- Creating an online home to connect the digital inclusion ecosystem

NetHui was held as a national event in Wellington

- 400 attendees
- 82% satisfaction rate
- 65% were first-timers
- Diversity of voices
Motion 4:

- That the 2019/20 Annual Report be received.
2019/20 Audited accounts.

2020/21 Auditor.

Jordan Carter
Motions 5 and 6:

- That the Annual Audited Financial Statements for 2019/20 be accepted.
- That Grant Thornton to be appointed auditor for the 2020/2021 audit.
InternetNZ operational update.

Jordan Carter
2020 and beyond.
Refreshed strategic framework for a changed environment

Purpose
Helping New Zealanders harness the power of the Internet.

Vision
Keeping the Internet open, secure, and for all New Zealanders.

Our lenses
An Internet for all.
An Internet for good.
And clear goals to focus our work

Work in Aotearoa and globally to help develop an Internet for good.

New investment and community-driven action drives significant improvements to digital inclusion across Aotearoa.

To fund increased public good investment, grow the use, value and revenue from .nz domain names.

Develop new sources of revenue through ongoing investment in and sales of new products.

Develop InternetNZ as a high performing organisation and an excellent place to work.
COVID has had an impact on us, and on all of Aotearoa

It’s already been a weird, challenging year: Our team of 50 had to adapt to keep ourselves running so that we could keep helping New Zealanders harness the power of the Internet during this COVID crisis. Our four short-term priorities for Q1 this year were:

1. **Look after our people:** We focused on transitioning to working from home, and built new processes to enhance wellbeing and productivity in a changed, stressful environment.

2. **Look after .nz:** We ensured that .nz would remain up and running in accordance with the “essential service” it was during these challenging times.

3. **Share the stories:** Our communications and community engagement focused on sharing how New Zealand was using the Internet to meet our shared COVID challenge.

4. **Invest to help:** Council signed off an additional $500k in emergency community funding, on top of the baseline increase to $1m. The first tranche of support to Partner organisations is being finalised now.

Our focus has now returned back to the big picture, as we also adapt our future way of working for what we learned.
We will deliver work focused on our goals

**GOAL 1: Develop an Internet for Good by:**
- Sharing insights to help with COVID-19
- Defining what is an Internet for Good
- Influencing government domestic policy post Christchurch
- A focus on regulation relating to social media

**GOAL 2: Improved Digital Inclusion by:**
- COVID-19 drive for full digital inclusion (the Five Point Plan has 45 members!)
- Investment to change the inclusion situation via Community Funding

**GOAL 3: Grow .nz by:**
- Refine the value proposition to better articulate what domain names offer
- Launch the new website as a hub for driving visibility and engagement (Done already)
- .nz Policy Review and .nz Registry Replacement
We will deliver work focused on our goals

GOAL 4: Sell new products by:

- DNS Firewall - Defenz - now out in market with a trial offer
- .nz Registry Lock - in development
- Digital Identity - in scoping

GOAL 5: Improve InternetNZ’s performance by:

- Investing in our tools, processes and procedures to improve productivity
- Investing in our people through a People Strategy
- Responding to the COVID-19 challenge with new ways of working for more well, more productive lives using the Internet
We are making substantial investments focused on these goals.

![Budgeted Expenditure by Strategic Goals FY2020-21](image-url)

- **Budget Opex**
- **Budget Capex**
We will grow .nz revenue to allow for this investment in goals.
And grow our other revenues as well
We will return to surplus next financial year
The big picture

1. **We are focused on our purpose, and on delivering our goals:** Across our organisation, we are delivering directly relevant to our goals to help New Zealanders harness the power of the Internet.

2. **We have been affected by COVID:** We spent the first quarter on a set of short-term goals that protected our people, protected .nz, shared stories and invested to help.

3. **We are investing in new performance and capability:** We have some major investments underway to rebase the organisation - in new policies for .nz, in new registry platforms, and in growing further the capability of our organisation.

4. **We are growing our revenue:** Domain name prices will go up, and new revenues are coming online, meaning that we will return to surpluses by 2022/23.

5. **We have a great team:** Our people are passionate and engaged, and clear on what we need to do together to achieve our goals. We are changing as an organisation due to COVID and as we invest in tools, processes and policies to deliver even more.
Motion 7:

- That the 2020/21 Activity Plan and Budget be adopted.
Thank you.

Jordan Carter - jordan@internetnz.net.nz
Domain Name Commission update.

Brent Carey - Domain Name Commissioner
From the Chair

- Thank you to the Board’s former independent directors Lucy Elwood and Adam Hunt who both finished their terms this year. Thank you for your support.

- We welcome onboard new independent directors Anita Killeen and Mel Hewitson.

- Thanks to Brent, Dylan, Ann, Cameron and Bex - the DNCL Team.
The year that was

1,400 enquiries resolved

24 disputes heard

1,576 domain names suspended by DNCL for invalid registration details
Year to come

- Online transformation Program (website, portal and online dispute resolution pilot)
- Online Harm Prevention Group representation
Thank you.

Brent Carey - dnc@dnc.org.nz
Motion 8:

- That the DNCL 2019/20 Annual Report be received.
Membership update & survey results.
Our membership has continued to increase
What we said we would do

- **New staff:** New staff members in the Community team that work on membership too
- **Membership proposition:** Refinement happening now
- **New channels:** Replacing Mailman not done yet - coming
- **Review support structure:** We’ve clarified the roles in our team to support membership
- **More to interact with:** We’ve focused on providing a member interaction each month
What the survey told us about this year’s goals

Our goals for 2020/2021: These five goals are our strategic goals and are to be actioned over the next 12 months. Indicate your position for these whys:

- Strongly supportive
- Mildly supportive
- Neutral
- Mildly opposed
- Strongly opposed
Member sentiments

- Members feel InternetNZ is doing well in the governance space and driving forward Internet related policy.
Member sentiments

- Areas that we can improve in feature ‘engagement’ and ‘members’ as the most prominent.
What we will do from here

- **Provide intersection with our work:** Get clear on when and how our members may interact with what we are doing
- **Sort out the channels:** Augment discussion in a way that’s better than Mailman
- **Continue to provide engagement:** We will keep up the “one thing a month” for membership
- **Keep growing:** We’ve turned the numbers around, and the team will keep this going.
Recognition.
General business
Announcement of election results.

Catherine Fenwick - Returning Officer
Nominees

Sara Barham (nominated by Dave Moskovitz)
Ben Bradshaw (Returning Officer, neutral nomination)
Kelly Buehler (nominated by Nat Torkington)
Mauricio Freitas (Returning Officer, neutral nomination)
Arran Hunt (Returning Officer, neutral nomination)
Kay Jones (nominated by Steve Cosgrove)
Sarah Lee (nominated by Joy Liddicoat)
Kate Pearce (nominated by Dave Moskovitz)
Don Stokes (nominated by Joy Liddicoat)
Hiria Te Rangi (nominated by Kay Jones)
Karakia whakamutunga.
Kua rāranga tahi tātou he whāriki ipurangi mō āpōpō.

Together we weave the mat, in terms of the Internet, for future generations.