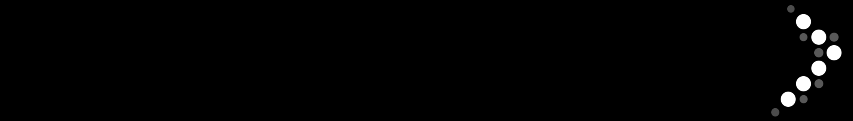
# InternetNZ AGM 2024



# Karakia whakatūwhera — opening karakia

| | |
|---|---|
| **Kia hora te marino** | May peace be widespread |
| **Kia whakapapa-pounamu te moana** | May the sea be like greenstone |
| **Hei huarahi mā tātou i te rangi nei** | A pathway for us all this day |
| **Aroha atu, aroha mai** | Let us show respect for each other |
| **Tātou i a tātou katoa** | For one another |
| **Hui e! Tāiki e!** | Bind us all together! |

# Online meeting logistics

- To ask a question, use the “raise hand” function on Zoom.
- Please be on mute at all times. Unmute only if you’re asking a question.
- Use the chat box when asking for clarification on something,  or for raising technical issues.
- Motions will be voted on using Zoom polls.
- Please follow our Code of Conduct - link posted in the chat: **https://internetnz.nz/code-conduct**.

# Agenda

- Apologies
- Minutes
- President's report
- InternetNZ Annual Report
- Audited annual accounts
  - Treasury & investment policy
- 2024/25 annual goals and budget
- Domain Name Commission update
- 2024 Membership survey
- General business
- Fellowships
- Election results
- Recognition.

## Motion 1:

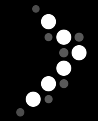
- That the apologies be received.

## Motion 2:

- That the minutes of the 2023 AGM be received and adopted as a true and accurate record of the meeting.

# President’s report

Joy Liddicoat



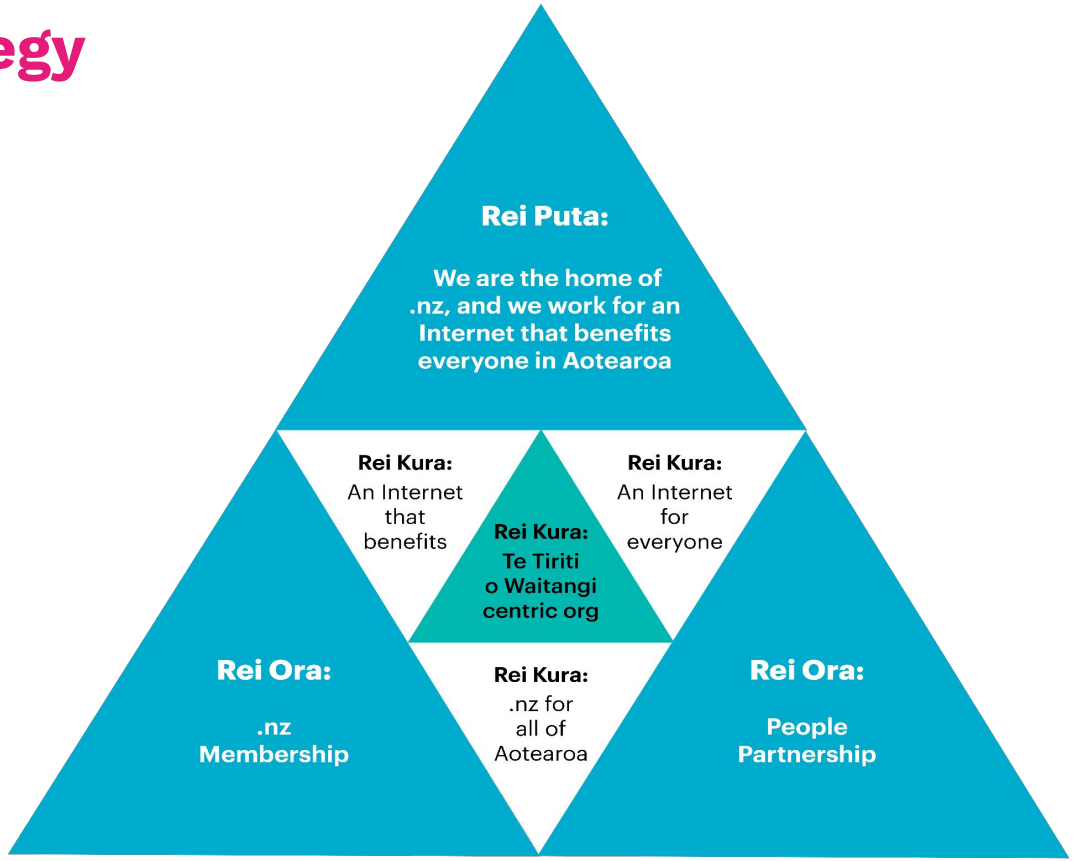
## Motion 3:

- That the President’s report be received.

# 2023/24 Annual Report highlights

Vivien Maidaborn

# Our strategy



# Rei puta: we are the home of .nz

**.nz Rules policy reviews**

Building capability for regular reviews and multi-stakeholder policy making.

**Improving Internet resilience**

New validation and testing capabilities implemented, following DNSSEC incident in May 2023.

**.nz product business growth strategy**

Completed 2022–23 strategy and began executing a three-year product strategy to deliver business growth.

# Rei puta: we are the home of .nz

**.nz remains a trusted domain of choice**

75% businesses have a domain name.

7/10 businesses prefer .nz.

**43% consumers 32% businesses**

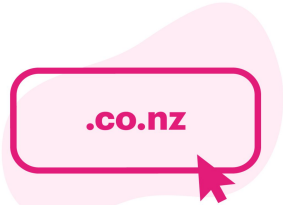
Who currently don’t have a domain name say they would definitely consider setting one up in the future.

**Optimal retail price is around NZ$50**

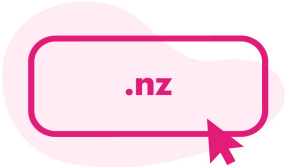
For a single domain name and is similar for both Aotearoa New Zealand businesses and consumers.

# Rei kura: .nz for all of Aotearoa

## 747,256 .nz domain names (as at 31 March, 2024)




533,235




157,397

26,840

17,530

12,254

All .nz domains decreased by 1.3%.

# Internet insights annual research

**Impact of the Internet**

37% think the Internet has a positive impact on cultural beliefs & values. But 28% think it has a negative effect.

**Concerns**

42% are more concerned than excited about AI.

**Use of the Internet**

27% spend five hours or more on the Internet for personal use.

# Rei kura: Te Tiriti o Waitangi centric organisation

- Developing knowledge of Te Tiriti o Waitangi, tikanga, and Te Ao Māori values and principles at Council and with staff.
- Engaging in Te Ao Māori important events to listen and learn, Hui ā Motu Tūrangawaewae, Ratana, and Te Tiriti o Waitangi celebrations February 2024.
- 16 Te Tiriti o Waitangi centred projects identified in the 2024/25 work plan throughout InternetNZ.
- System Racism Review — completion aligned with completion of the Constitutional Review. Addressing racism, ongoing.
- Te Ao Māori world view more consciously represented in public policy, .nz rules,  partnerships, and philanthropy work programmes.

# Delivering public good

**Distributed:**

**$1,199,926**

**Plus:**

**$750,000**

(Government funding to build community capability to combat mis/disinformation.)

**Funding Streams**

- Rangapū | Partnerships **$405k**
- Mahi Tahi | Collaborative **$125k**
- Pūtea Tautoko | Grants **$430k**
- Hōtaka | Programmes **$120k**
- Hāpai te Ipurangi | Internet Tech **$75k**
- Whakawhanake | Relationships **$40k**
- Koha **$4.5k**.

## Increased funding to Māori organisations or individuals

**Distributed:**

# $431,645 (36% of total)

to Māori individuals or organisations.

Including a new partnership with **Tāiki e!** in Tairāwhiti.

# Diversifying our support

## Rangapū | Partnerships

- Digital Futures Aotearoa
- Figure.NZ
- AUT NZ Policy Research Institute
- 20/20 Trust (now Katoa Connect)
- Tohatoha
- Tāiki e!
- Te Ao Matihiko | Te Matarau - Māori Tech Association
- Te Kōhanga Reo Trust
- TUANZ.

## Pūtea Tautoko | Grants

- Improving web accessibility **($100k)**
- Digital equity and a better Internet for Aotearoa **($108k)**
- Conference attendance **($115k)**.

# Rebuilding our policy work programme

- **.nz rules** — dedicated role and regular revision.
- **International internet governance** — reconnected internationally, and part of coalition (with auDA, CIRA, NOMINET).
- **Public policy** — national and government focus, connected to wider community engagement, supports global processes.
- **Input to critical processes** — Global Digital Compact, NETMundial+10, WSIS+20.
- **Te Tiriti focus** — understanding what it means for our policy functions.

# Modernising our Constitution

- Revising our Constitution under the Charities Amendment Act 2023 to remain compliant and maintain our incorporated society status.
- Modernising our 30-year-old Constitution to update InternetNZ's purpose and governance structures, and to reflect Te Tiriti o Waitangi.
- Engagement and co-design with Māori and members is underway.

## Motion 4:

- That the 2023/24 InternetNZ Annual Report be received.

# 2023/24 Audited accounts

# 2024/25 Auditor

## Surplus 2023/2024

- As per the CE's report in the Annual Report, the organisation achieved a small surplus position for the year.

## Return on Investment

- ROI 2023/2024 from external cash investments for the group was $1.3m (favourable).

## Motions 5:

- That the Annual Audited Financial Statements for 2023/24 be received.

- That Grant Thornton be appointed auditor for the 2024/25 audit.

# Looking Ahead

## Revised Treasury & Investment Policy



## — Key Highlights

internetnz

# Principles and Objectives:

- Control and manage treasury risks
- Optimize net returns
- Ensure liquidity for operational and capital expenditure
- Diversify investments for capital preservation
- Maintain internal controls to minimize operational risks.

## Investment Strategy

- **Short Term Fund:** Low-risk cash and income products
- **Long Term Fund:** Growth and alternative assets for sustainable funding.



## Investment Beliefs

- Governance, diversification, and active management are key
- Asset allocation determines returns
- Historical performance is not a future predictor.

## Council agreed on:

- $11m ringfenced from all investments for funding public impact grants

- A commitment to return any annual gains after considerations to strategic and operational needs.

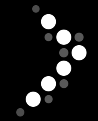


## Reporting:

- Quarterly updates to Audit and Risk Committee and Council.

# Annual goals 2024/25

Vivien Maidaborn



## Strategic Goals 2024/25

- A thriving .nz operation that is resilient and sustainable.
- Revenue growth year-on-year by:
  - Increased registrar engagement to support a competitive market
  - Providing wholesale domain name services to two other registries.
- Centering Te Tiriti o Waitangi in InternetNZ
- New Zealand’s voice is heard and contributes to good global Internet governance.

## Strategic Goals 2024/25

5. A revitalised InternetNZ through
    - Modernising our constitution
    - Refreshing our brand/identity
    - Centering Te Tiriti.
6. The role of the Domain Name Commission is valued by market participants.
7. Partnership and collaboration with diverse communities for an Internet that benefits all of Aotearoa.

# 2024/25 Budget

| | |
|---|---|
| Total revenue | $14,375,470 |
| Total costs | $14,560,058 |
| Capex | $519,200 |
| Deficit (before interest) | $184,588 |

## Motion 6:

- That the 2024/25 Annual Plan and Budget be adopted.

# Domain Name Commission update

**Barbara Pearse**
**Domain Name Commissioner**

domain name commission nz

## The year that was

**74**

authorised registrars, 42 are incorporated in New Zealand.

**111,203**

domain names with privacy option applied, a decrease of 3,848 in FY 22/23.

**1,038**

domain names put through the data validation process, up from 283 in FY 22/23.

**1,346**

conflicted domain names, 6.5% drop from 1,440 in FY 22/23.

# Some more stats

- Increase in reported CSAM in .nz **from 584 URLs** reported in FY 22/23 [one DN], to **607 URLs** [five DNs].

- **Triaged 60 DRS** enquiries with **32** complaints started.
  - 23 expert decisions and one appeal issued.
  - Ten informal mediations started.

- DNC's market data tool: **https://dnc.org.nz/market-data/**

# Strategic outcomes: FY 22-25

1. Ensuring a fair, effective, and efficient .nz self-regulatory system.
2. Driving a culture that promotes .nz market participant readiness and ability to comply.
3. Fostering fairer, simpler, and more contemporary forums for people to resolve complaints and disputes.
4. Driving DNC's regulated population to tackle domain name abuse.
5. Future-proof our organisation and operating model.

# Thank you

- Read the full annual report at **dnc.org.nz**
- Subscribe to our newsletter
- Follow us on Linkedin — Domain Name Commission
- Tell us what you think of our annual report by emailing info@dnc.org.nz.

## Motion 7:

- That the DNC 2023/24 Annual Report be received.

  (The DNC Annual Report was accepted at the DNC AGM on 25 July 2024 and is available on the DNC website).

# Thank you

**Barbara Pearse — dnc@dnc.org.nz**

domain name commission nz

# Membership update and survey results

# Comparing member survey response rates

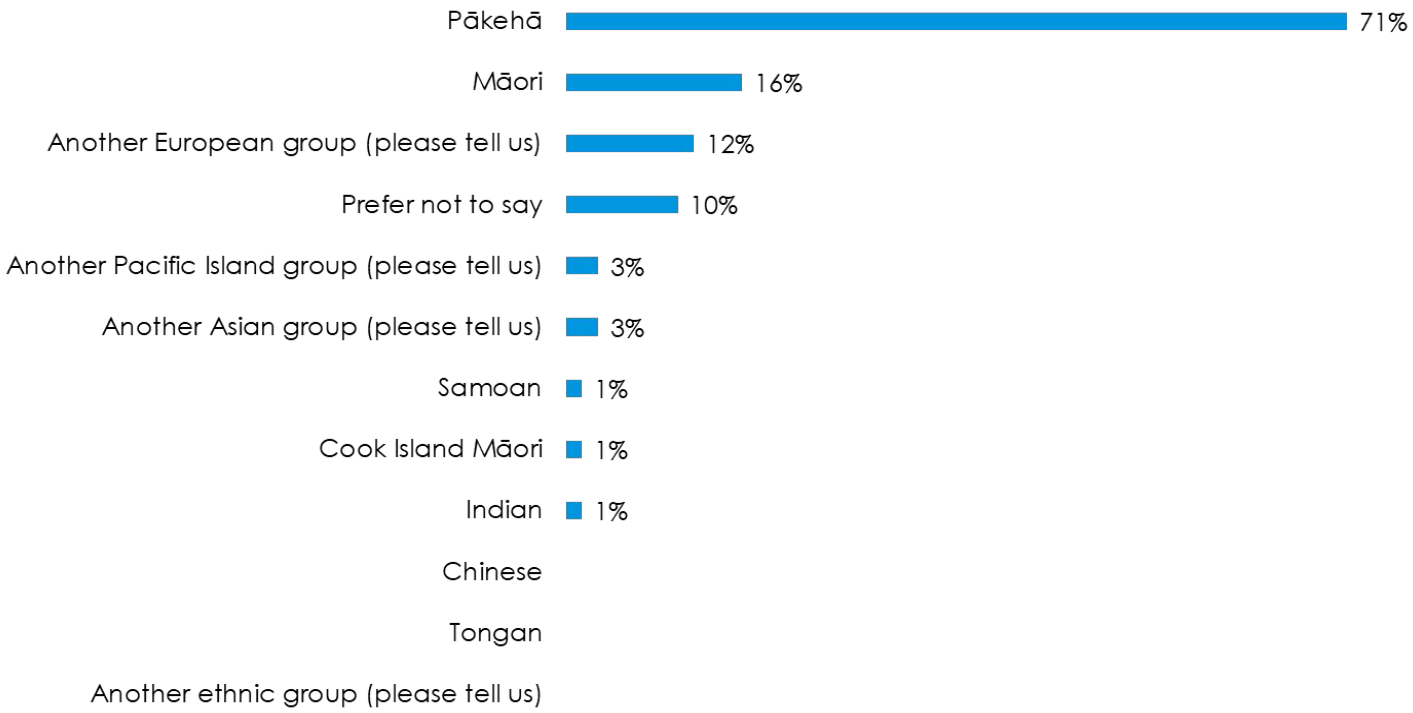
## 2023

83 responses out of 406 members (20.6% response rate).

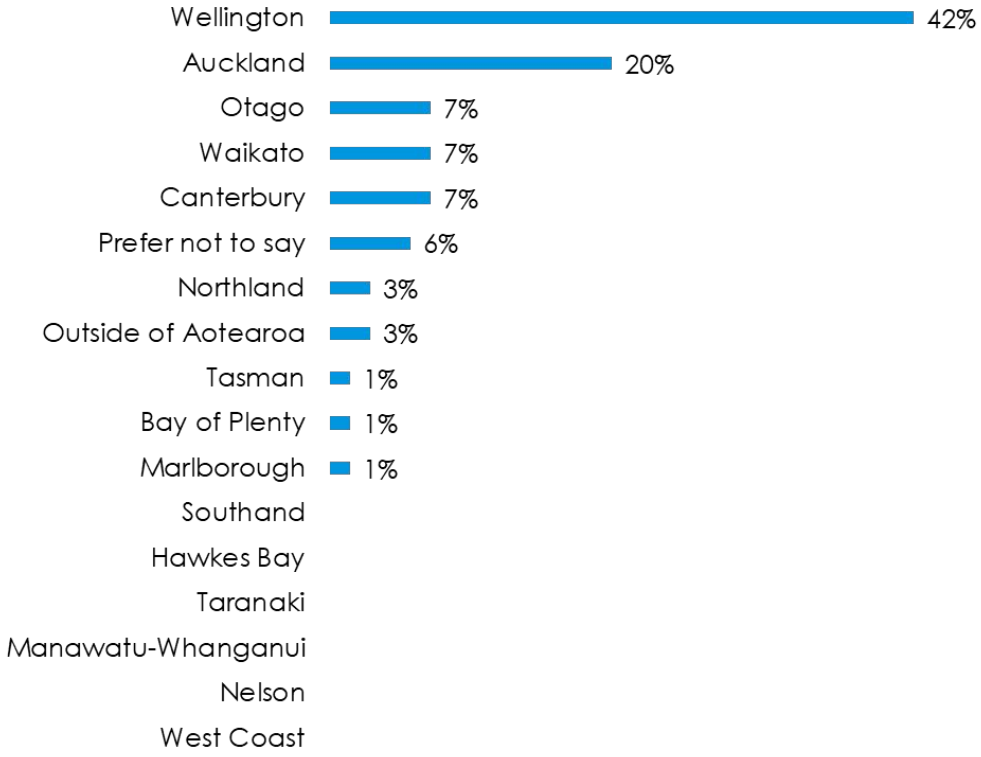
## 2024

69 responses out of 386 members (17.9 % response rate).

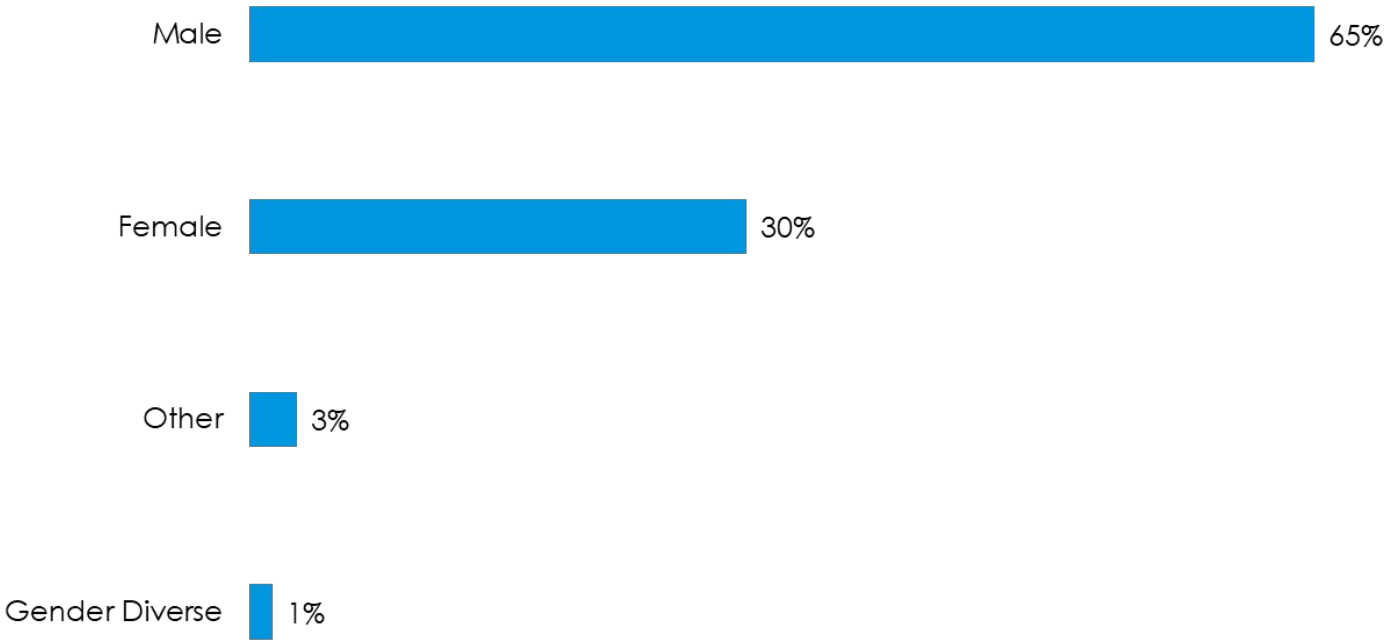
# Our membership's ethnicity



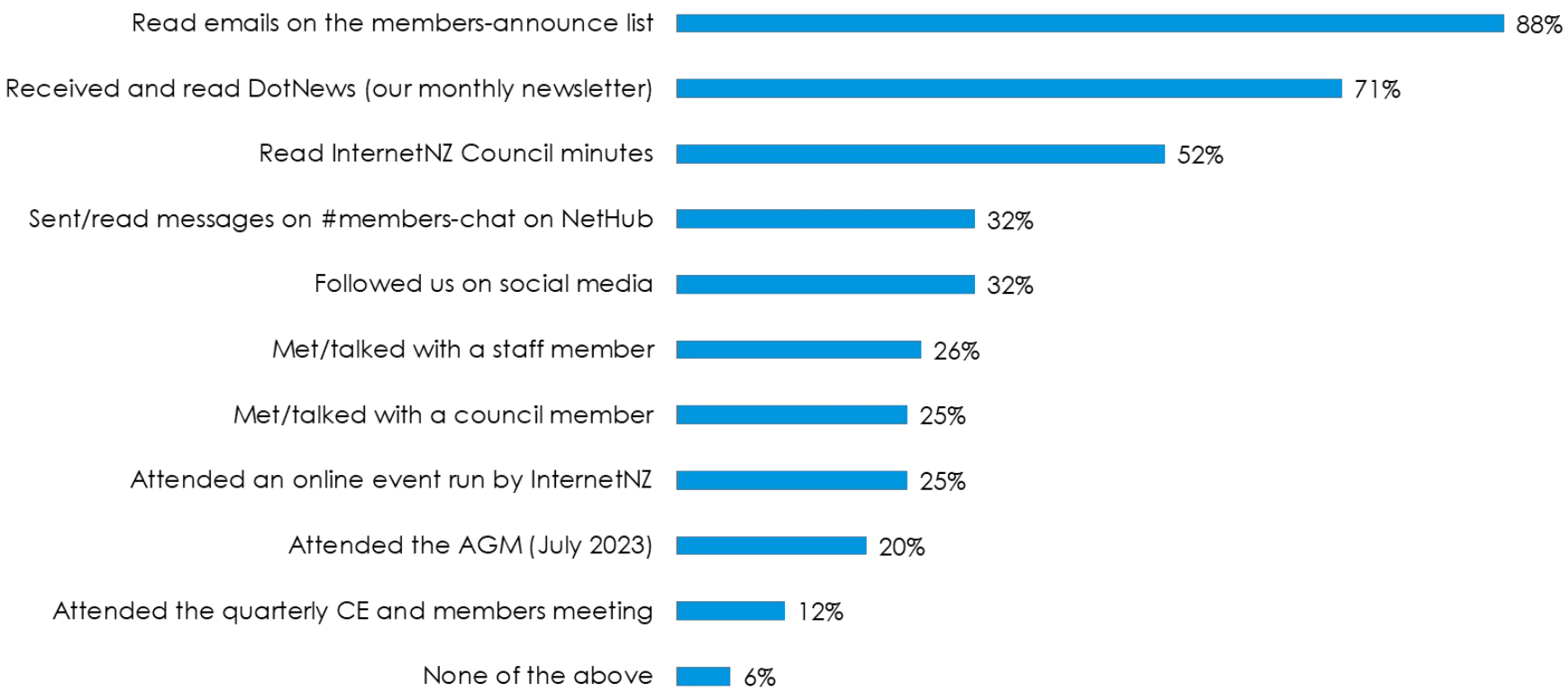
# Where our members live



# Our membership's gender diversity



# How members currently engage with InternetNZ



# How members would like to engage with InternetNZ

# Why do members join InternetNZ?

Because they are...

- Interested in the sector and its governance.
- Keen to be part of InternetNZ and its modernisation to help the organisation head in a better direction.
- To keep up to date and be involved with the .nz rules
- To get a say on the future of the organisation.
- To support the original ideals of the Internet.
- To be able to have a say in elections and the constitutional review and build a more diverse membership.

# What would make membership more valuable?

- Representation of youth/rangatahi views.
- Webinars, networking and lunchtime talks.
- More in person opportunities to connect.
- Higher level of concentration on the technical aspects of the Internet.
- Local community events - less of a focus on Auckland and Wellington.
- Opportunities to engage in meaningful kaupapa - like NetHui, and a way to keep those conversations moving outside of those spaces.

# This year’s feedback

- It was diverse - the survey responses ranged from highly positive to highly critical, indicating the broad spectrum of opinions within our community.

- This diversity of opinions highlights to us that we are in the midst of significant transformational change.

- That there is still work to be done to find the right balance between different perspectives within the membership space.

# Some of the feedback included

- An interest in the public policy work - some members are keen to see this work elevated more.
- Bring back the members-discuss!
- Don’t bring back the members-discuss!
- More opportunities to engage with InternetNZ and others face to face.
- A newsletter/bulletin to members with membership specific information.
- A strong preference for email communication.
- The ability to connect with InternetNZ technical staff.

# What we plan to do with the feedback received

- The Membership Engagement Plan has been initiated, and we are focused on creating a more and inclusive and responsive organisation.



- A quarterly bulletin email from the Chief Executive.

- Look at our planned engagements and see what changes we can make to take into consideration the feedback received from members.

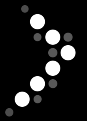
# Planned membership engagement opportunities for 2024/2025

- NetHui — in-person for the first time in five years!
- The Constitutional Review.
- .nz Policy Review.
- International multistakeholderism — invitations to participate in global discussions to promote a collaborative and inclusive approach to Internet governance.
- Quarterly CE online hui.
- Member moderated members-discuss lists

# General business

# Fellowship announcement





# Announcement of election results

Vivian Chandra:
Returning Officer

# Candidates

## Candidates for President

- **Stephen Judd** nominated by Joy Liddicoat
- **Karaitiana Taiuru** nominated by Diane Robinson
- **Brenda Wallace** nominated by Anjum Rahman.

(Nominations listed in order they were received)

# Candidates

## Candidates for Vice President

- **Kris Dempster-Rivett** nominated by Ana McAllister
- **Anjum Rahman** nominated by Brenda Wallace.

(Nominations listed in order they were received).

# Candidates

## Candidates for Council

- **Kris Dempster-Rivett** nominated by Ana McAllister
- **Richard Hulse** nominated by Paul Brislen
- **Toa Greening** nominated by the Returning Officer
- **Daniel Spector** nominated by Nat Torkington.

(Nominations listed in order they were received).

# Acknowledgement



internetnz

# Karakia Whakamutunga — closing karakia

**Kia tau iho ngā manaakitanga o te wāhi ngaro**

**ki runga ki tēnā, ki tēnā o tātau**

**Kia mahea te hua mākihikihi**

**Kia Toi te kupu, kia toi mana, kia toi te aroha, kia toi te māramatanga, kia toi te reo Māori**

**Tūturu whakamaua kia tina.**

**Hui e! Tāiki e!**

May the respect and kindness of that which cannot be seen

Be bestowed upon us all

May the seeds of doubt be cleared away

Let the words, the power, the love, the understanding, the language

Be established once again, hold it firmly. Let it remain forever!

# Waiata: Tutira mai nga iwi

**Tūtira mai ngā iwi,**

**tātou tātou e**

**Tūtira mai ngā iwi,**

**tātou tātou e**

**Whaia te maramatanga,**

**me te aroha - e ngā iwi!**

**Kia tapatahi,**

**Kia kotahi rā**

**Tātou tātou e**

**Tātou tātou e!**

# Kua rāranga tahi tātou he whāriki ipurangi mō āpōpō.



# Together we weave the mat, of the Internet, for future generations.