

## MINUTES OF THE 2019 ANNUAL GENERAL MEETING

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**Status:** Draft to be Ratified  
**Date:** Thursday 25 July 2019  
**Venue:** InternetNZ, Level 11 80 Boulcott Street, Wellington

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Amber Craig, with Council and staff, led the karakia and waiata 'Māku Rā Pea' at the beginning of the meeting. The President, Jamie Baddeley then welcomed Members and other guests, and officially opened the AGM at 6:00pm. There were approximately 30 financial members present at the meeting and therefore quorum was met.

It was announced that voting for Council members closed at 4pm. Only members who have been financial members for at least three months prior to the AGM were eligible to vote.

### 1. Apologies

Apologies were received from Councillor Keith Davidson, Councillor Dave Moskovitz, Councillor Sarah Lee, Andrew Weaver, Colin Jackson, Debbie Monahan, Josh Cookson, Richard Hulse, Rick Sher, aimee whitcroft, Richard Wood and Robin Kamira.

**AGM 01/19:** That the apologies be accepted.

(President /Murray Baddeley)

**CARRIED U**

### 2. Minutes of the 2018 AGM and Matters Arising

The minutes of the 2018 AGM were taken as read.

**AGM 02/19:** That the minutes of the 2018 AGM be received and adopted as a true and accurate record of the meeting.

(President / Vice President)

**CARRIED U**

### 3. President's Report

The President gave a summary of his report and highlighted the changes and key activities that InternetNZ (INZ) has had in the past year.

He acknowledged the work undertaken by INZ and thanked Jordan Carter and all staff for their involvement with the work surrounding the Christchurch Call.

He thanked Vice President Joy Liddicoat and the members of the Council. The President thanked Councillor Richard Wood for his contribution as Chair of the

Grants Committee and dedication to continuing his work with the Council from overseas in Cyprus.

He thanked Keith Davidson for his years of service of over 20+ years to InternetNZ. An event for Keith will be held to celebrate this milestone at a date to be advised later in the year.

The President thanked Group Chief Executive, Jordan Carter and looks forward to working with Jordan in driving the organisation forward.

**AGM 03/19:** That the President's report be received.

(Amber Craig /Kay Jones)  
**CARRIED U**

#### **4. Annual Report & Audited Annual Accounts**

**AGM 04/19:** That the 2018/19 Annual Report be received.

(Vice President /Keitha Booth)  
**CARRIED U**

**AGM 05/19:** THAT Crowe Australasia (an affiliate of Findex NZ Limited) to be appointed auditor for the 2019/20 audit.

(Amber Craig / Kelly Buehler)  
**CARRIED U**

**AGM 06/19** That the audited annual accounts be accepted.

(President / Vice President)  
**CARRIED U**

#### **6. Operational Update**

Jordan Carter, Group Chief Executive, presented an InternetNZ update on the past year:

##### [2018/19 Annual report](#)

- 712, 894 .nz domain names (1% growth in domain name)
- Domain Name System uptime 100% for shared registry system and WHOIS achieved all year long
- NetHui Roadtrip - 333 attendees and a 88% satisfaction rate
- Community funding - \$800k distributed, \$400k in grants and \$400k in partnerships
- 87 active registrars / 91% of registrars rate their overall satisfaction with InternetNZ as satisfied.

Following the merger of InternetNZ and NZRS, there has been a refresh of the brand framework. All the brands now work together as a family:



**The story behind the branding:**

InternetNZ is the **home and guardian of .nz**, providing the **infrastructure, security and support** to keep it humming. We help New Zealanders **harness the power of the Internet** through our community grants, research and policy. We are **champions for an Internet** that is accessible, open and a secure for all New Zealand.

Jordan spoke about the three key focus areas Access, Trust and Security and Openness; InternetNZ have a set of five goals for 2019/20 and 2020/21:

1. **.nz Domain growth:** To fund increased public good investment, drive higher sustainable growth in registrations of .nz domain names.
2. **.nz Policy and Security:** Modernise and improve the policy and security environment for .nz, consistent with our aim of being a globally excellent ccTLD.
3. **New Business:** InternetNZ will have two new non-.nz services, validated through our new business processes, delivering annual recurring revenue and each on a path to profitability.
4. **Christchurch and Openness:** Support community safety, inclusion and wellbeing in New Zealand while ensuring that the essential openness of the Internet's governance, technology and architecture is taken into account.
5. **Digital Divides:** InternetNZ will collaborate with others to identify, agree and effect significant progress on four interventions to bridge different digital divides (motivation, access, trust, skills).

The effect of the Christchurch Mosques attacks on New Zealand and globally was talked about. INZ have adjusted the policy framework in a precautionary way to handle any future emergencies. INZ engaged in the Christchurch Call process and will continue to be part of the domestic policy response.

Financial Update:

- **Domain Name Growth:** The first graph showed the percentage growth of Domain names since the previous year over the last ten years. From 2010 to 2013 growth was steady at 10% per year, since then growth has declined, with the exception of 2015, when the Domain were released at the second level. Last year growth was 1%, Jordan commented that we are unlikely to see growth of 10% again.
- **Budget Expenditure:** Budget expenditure by goal and by activity group for the 2019/20 year was presented.
- **Revenue Budget:** The revenue budget chart for 2019/20 presented made it evident that InternetNZ's main source of revenue came from registry fees, it also reaffirmed the need for organisations to diversify its revenue stream if the organization is to carry on doing the good things it does.
- **Cash Position:** The final chart provided the cash position of the organization as at 31 March 2019 and what it is expected to be as at 31 March 2020. Jordan spoke to the fact that people believe InternetNZ has a large amount of cash available, he pointed out as per the chart

that not all funds are considered to belong to the organisation, the deferred income of \$8.5m is considered as other people's money. The chart showed that the result when reserves, current liabilities, replenishment of DNCL litigation reserves, budget capex commitments and the 2019/20 budget deficit are taken into account, the \$18m of Gross Cash becomes \$3.4m as at 31 March 2020.

Jordan thanked the President, Vice President and the Council. He also thanked all the staff and said that he was incredibly proud of the work that has been done.

**AGM 07/19:** THAT the 2019/2020 Activity Plan and Budget be adopted.

(President / Godfrey Bridger)

**CARRIED U**

## **6. DNCL Update**

The DNCL Chair Jordan Carter thanked Brent Cary, Dylan Conolly and Ashley Raki for their work and contribution. He also thanked Directors Lucy Elwood and Adam Hunt.

Brent Carey thanked his team at DNCL - Dylan and Ashley for their hard work. A special thanks went out to Sarah George for her beautiful and sleek work on the annual report.

Brent Carey, Domain Name Commissioner provided an update for the Domain Name Commission:

- The contact centre resolved 1700 enquiries (typically from frustrated consumers who have not been able to reach their service provider or who have lost control of their domain name.
- Real time feedback of customer interactions over year received a satisfaction rating of 84%.
- This past year, there were 24 Domain Name disputes heard by our experts.
- Suspended or cancelled more than 5,000 domain names for invalid details.
- 63,000 domain names now have privacy flagged.
- Settlement of US litigation case against WHOISAPI.

The President thanked Brent Carey.

**AGM 08/19:** THAT the DNCL 2018/19 Annual Report be received.

(Vice President / Don Stokes)

**CARRIED U**

## **7. 2019 Membership Survey**

Andrew Cushen, Engagement Director gave an overview of the results of the membership survey (37 members participated).

Andrew provided a snapshot of the survey results Strategy & “Why” Information will be available to members once the data has been fully analysed.

**8. General Business**

None.

**9. Election Results**

Andrew Cushen, Returning Officer presented the election results of the Council elections. This year the return percentage was 42.81% being 131 votes received from 306 eligible members. The election closed at 4pm on 25 July 2019. The winning threshold/quota 44. He noted that the results provided at the meeting were interim results and will be checked on Friday morning by an independent scrutineer and verified before release.

There were two Councillor vacancies available this election serving three-year term ending at AGM in 2022.

The two successful candidates:

Amber CRAIG  
Aimee WHITCROFT

The unsuccessful candidates were:

Kelly BUEHLER  
Ravi SHARMA  
Godfrey BRIDGER

The President congratulated candidates that were successful and passed on his commiserations to those who were unsuccessful.

The President thanked Kelly Buehler for her work on Council, he specifically wanted to thank and recognise her work to support the reshaping of the organisation.

He also acknowledged and thanked the staff that organised the AGM.

In closing, Amber Craig led the closing karakia and with the staff and Council sang a waiata.

**Meeting closed:** There being no further business, the 2019 Annual General Meeting closed at 7:09pm

Signed as a true and correct record:

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Jamie Baddeley, President, Chair