Instructions

InternetNZ is proud to support your initiative. The questions below are to help us understand the triumphs and challenges you have faced to date.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do better in the future.

This report form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing funding@internetnz.net.nz. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded initiative.

Mid-project report

* indicates a required field

For your convenience, you will find some information for this section has prepopulated from previous forms you have completed. Please amend any details as needed to ensure we have the most accurate information.

Initiative title *
SeniorHangouts

Amount granted by InternetNZ? *
$40,000.00
Must be a dollar amount.

Provide a short summary of the work that has been completed so far as part of this initiative. *
SeniorHangouts, our online virtual Learning Centre has been in hot demand during the first pandemic lockdown in 2020, and even more so now we are in a further major lockdown in August/September of 2021. Our 56 physical learning centres are unable, and unwilling to open until we reach a safer environment and thus, SeniorHangouts has become a "lifeline" for many seniors who are isolated, locked in, living in retirement villages without visitors, and just desperate for human company. Our sessions are currently twice a day in English and we are providing two sessions a day in Hindi for an affiliated Indian membership organisation. Since early 2021 we have been developing an app which brings together, in one place, registration, a library for storing and retrieving content, a classroom and a community forum. While the app is still under development we are incorporating a registration form which will form the basis for our evaluation methodology.

In addition to securing funds from InternetNZ to implement an evaluation methodology we have secured a major relationship with Google.Org. The support of InternetNZ for the evaluation project will also assist us with the reporting required for the Google.Org grant.

Since receiving funding from InternetNZ, we have participated in
• An introductory workshop with Internet New Zealand, the consultants and our Chairperson

• weekly coaching sessions with Standard of Proof

• discussions with Office for Seniors regarding their evaluation methodology, and the signing of an MoU which requires us to evaluate our projects

• a presentation and discussions with the Board on implementing evaluation

• presented information about evaluation to Regional Meetings of our Learning Centres

• Made plans for a national roadshow to explain the importance of evaluation to our Learning Centres (curtailed because of the latest lockdown)

• Identified how the evaluation methodology of SeniorHangouts will help with reporting to our major sponsors – including Google and Westpac

• Addressed some of the barriers to the implementation of an evaluation methodology

Prepared the first draft of our Evaluation Plan for SeniorHangouts
Describe the "who, what, where, when and why" of your initiative.

When do you anticipate that your initiative will be completed? *
01/07/2022
Must be a date.
If you are uncertain, please provide an estimate.

What are the outcomes of this initiative so far? *
Although the funding is for the evaluation of our SeniorHangouts project, it is helping us to start discussions with our Board regarding the importance of evaluation and how we might further implement an evaluation methodology with our physical Learning Centres. The Board has been keen for us to action a national roadshow to communicate this, and other national issues to encourage and motivate our Learning Centres. In the past we have collected demographic data and feedback and in 2008 there was a major review of our activities but there is no ongoing formal evaluation, except for collecting narratives.

We have been delayed in finalising our SeniorHangouts app development because of Covid and we have not yet completed the registration form which will be the starting point for our evaluation process.
Consider the changes resulting from your initiative or describe major achievements in terms of benefits for participants and/or others.

Share any supporting documents you feel appropriate, that will help us to further understand the progress you have made.

For example your evaluation plan, theory of change, survey results or feedback, annual report, summary to the board or any visual or audio representations of your work.

Upload files:
___

Filename: SeniorHangouts Evaluation Plan.docx
File size: 50.9 kB

Upload files:
No files have been uploaded

Upload files:
No files have been uploaded

Provide additional details:

Let us know if anything you have shared is confidential or can be used to promote this work. Remember this report form will be placed on our website for transparency.

What have you learnt so far? *
That collecting feedback is not the same as evaluating our outcomes. That this project has thrown up a lot of internal challenges. Our focus in the past has been about teaching with an internal focus - "did we teach this course well?". Now we are trying to focus externally by asking the participants "what can you do now that you didn't do before?"
Describe what made this initiative work well and/or what was challenging, thinking about what would be useful to others working towards similar goals.

What (if anything) have you changed in your approach and practices? Explain why this was necessary?
We have started to look at how we attract people to our Learning Centres; the messages we use; talking about outcomes, rather than outputs. In the past we have asked people to attend "lessons" i.e. "File Management" - now we are trying to convert our Learning Centres to talk about the outcomes - "learn how to sort your photos".
Describe any changes from the original proposal and the reason the change was required. We may use this information to help others doing similar work.

Which population group/s were affected by this project or program? *
Age groups > Adults (people aged 18+) > People aged 65-84
Please choose only the group/s that were at the very core of this initiative.

Financial report

* indicates a required field

Project income and expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.
Use the 'Notes' column to provide any additional information you think we should be aware of.

Income description	Income type	Confirmed funding?	Income amount ($)	Notes
			Must be a dollar amount.	
grant funding	Philanthropic grants	Confirmed *	$40,000.00	Internet NZ funding

Expenditure

Expenditure description	Expenditure type	Expenditure amount ($)	Notes
travel to workshop	Other expenditure	$903.00	SOP workshop, chair's travel
travel to Learning Centres	Other expenditure	$500.00	
management over-heads	Administrative and infrastructure	$5,000.00	

Income and expenditure totals

Total income amount

$40,000.00
This number/amount is calculated.

Total expenditure amount

$6,403.00
This number/amount is calculated.

Income - expenditure

$33,597.00
This number/amount is calculated.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:
Our biggest expense will be the actual analysis of the information we are gathering. This will not be ready for a meaningful analysis and report until 2022.

Feedback

You are almost at the end of our midterm reporting process. Before submitting your midterm report, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:
○ Very easy   ○ Easy   ◉ Neutral   ○ Difficult   ○ Very Difficult

How many minutes in total did it take you to complete this form?
60
Estimate in minutes (i.e. 1 hour = 60 minutes)

Provide us with any feedback you have from learning about evaluation.
It's not easy to change years of old thinking. And there is resistance.
We'd love to hear how you found the input provided by Standard of Proof ie. whether the evaluation toolkit was useful, how this learning impacted your organisation/initiative delivery.

Provide us with your feedback about any improvements to this grant process that we might consider.
Nothing to report.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?
○ Yes please   ○ No thanks   ◉ I am already a member