Form Submitted 8 Oct 2021, 12:24pm NZDT

Instructions

InternetNZ is proud to support your initiative. The questions below are to help us understand the triumphs and challenges you have faced to date.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do better in the future.

This report form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing <u>funding@internetnz.net.nz</u>. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded initiative.

Mid-project report

* indicates a required field

For your convenience, you will find some information for this section has prepopulated from previous forms you have completed. Please amend any details as needed to ensure we have the most accurate information.

Initiative title *

Understanding digital resilience amongst people most at risk of digital exclusion

Amount granted by InternetNZ? *

\$50,000.00 Must be a dollar amount.

Provide a short summary of the work that has been completed so far as part of this initiative. *

Our evaluation framework has been completed and ethics approval obtained for two of the three household groups - Skinny Jump and Stepping UP. The approach for the third group - Equitable Digital Access for Students - has been revised in consultation with the Ministry of Education. An invitation to participate in the research has been sent to over 8000 participants in the first group (Skinny Jump) who were connected to the internet in 2020. By the end of September, over 400 responses had been received.

Describe the "who, what, where, when and why" of your initiative.

When do you anticipate that your initiative will be completed? * 30/06/2022

Must be a date. If you are uncertain, please provide an estimate.

What are the outcomes of this initiative so far? *

(1) Ethics approval for the research (Victoria University of Wellington);

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(2) Research partnership agreement between DIAA and Victoria University

(3) 400 responses to the first survey (for Skinny Jump households)

Consider the changes resulting from your initiative or describe major achievements in terms of benefits for participants and/or others.

Share any supporting documents you feel appropriate, that will help us to further understand the progress you have made.

For example your evaluation plan, theory of change, survey results or feedback, annual report, summary to the board or any visual or audio representations of your work.

Upload files:

No files have been uploaded

Upload files:

No files have been uploaded

Upload files:

No files have been uploaded

Provide additional details:

The project is still in the data collection phase, and as such there are no results available yet.

Let us know if anything you have shared is confidential or can be used to promote this work. Remember this report form will be placed on our website for transparency.

What have you learnt so far? *

We are moving in 'unchartered waters' and have recognised the need for flexibility in terms of our research approach, requiring a balance between the interests of our Alliance (ensuring we get impact information in terms of resilience), the University researchers (who are bound by strict ethics guidelines), the research participants (who are in vulnerable communities and are often suspicious of research approaches) and the need to protect the privacy of the people we approach. We are happy that we have made a good start with the first group.

Describe what made this initiative work well and/or what was challenging, thinking about what would be useful to others working towards similar goals.

What (if anything) have you changed in your approach and practices? Explain why this was necessary?

The first two research groups (Skinny Jump and Stepping UP) are relatively straightforwar d, as these are our (DIAA) customers and we have explicit permission to contact them (we seek this as part of the sign-up process). In the case of the third group (Students supported by MoE during Covid lockdowns), we do not have access to the customer base, nor do we have their permission to contact them. Our research partner has been working with Louise Starkey (from Education at VUW) and MoE to discuss who received the modems and what the appropriate review mechanism would be. MoE is keen to hear use cases. We are teaming with Louise to hire a research assistant to do interviews with Māori and/or Pasifika families that have been identified by contacts in schools in the Wellington area.

Describe any changes from the original proposal and the reason the change was required. We may use this information to help others doing similar work.

Digital Inclusion Grant - Invite Only 2020/21 Mid term report Application DI000052020_21 From Mr Laurence Zwimpfer

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Which population group/s were affected by this project or program? *

Age groups > Adults (people aged 18+) > People aged 65-84Education status > Secondary school students Social and economic status > Economically disadvantaged people > Low-income people Please choose only the group/s that were at the very core of this initiative.

Financial report

* indicates a required field

Project income and expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income description	Income type	Confirmed funding?	Income amount Notes (\$)	
			Must be a dollar amount.	
InternetNZ	Philanthropic grants	Confirmed *	\$50,000.00	
VUW	In-kind support	Confirmed	\$50,000.00	

Expenditure

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Research Assistants	Salaries and wages	\$20,480.00	
Project Management	Overheads	\$5.00	Travel
Research Manage- ment	Project and production	\$12,000.00	VUW In Kind
DIAA Management	Project and production	\$1,000.00	Project Mgmt

Income and expenditure totals

Total income amount

Total expenditure amount Income - expenditure

\$100.000.00 This number/amount is calculated.

\$33,485.00 ed.

\$66.515.00 This number/amount is calculat- This number/amount is calculated.

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Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

No issues to date. We fully expect to complete the project within budget by 30 June 2022

Feedback

You are almost at the end of our midterm reporting process. Before submitting your midterm report, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:

○ Very easy ● Easy ○ Neutral ○ Difficult ○ Very Difficult

How many minutes in total did it take you to complete this form? 80

Estimate in minutes (i.e. 1 hour = 60 minutes)

Provide us with any feedback you have from learning about evaluation.

Implementing collaborative initiatives takes longer than expected. The Covid-19 lockdowns have been disruptive and collaborating with research professionals means projects have to move at their pace - while this can be frustrating, we acknowledge that it is essential in achieving a robust and independent evaluation. Our goal was to complete a final report by 30 April 2022; we now expect this be 30 June 2022.

We'd love to hear how you found the input provided by Standard of Proof ie. whether the evaluation toolkit was useful, how this learning impacted your organisation/initiative delivery.

Provide us with your feedback about any improvements to this grant process that we might consider.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

○ Yes please ○ No thanks ● I am already a member