

Digital Inclusion Grant 2021/22

2021/22 Final report

Application No. DI000092021_22 From Ms Lynda Murray

Form Submitted 29 Mar 2023, 8:46pm NZDT

Instructions

InternetNZ is proud to have supported your initiative. The questions below help us understand the triumphs and challenges you have faced.

We want to celebrate your successes and understand the obstacles you have encountered. This will help us all to learn what we could do better in the future.

This report form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Email us at funding@internetnz.net.nz if you have any issues or need to arrange an alternative due date. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded initiative.

Final project report

*** indicates a required field**

Initiative title *

Digital Inclusion - supporting accessibility and affordability in the Eastern Suburbs of Wellington

Provide a short summary of the work that was completed as part of this initiative.

*

Affordable access to connectivity

We connected 20 local families and individuals to Skinny Jump in 2022. This was lower than expected due to the impact of COVID and the loss of key staff during the year. There was also some supply chain issues which meant we did not promote the service as strongly as previously.

The skills to do what they want to do online.

We established free one-on-one computer lessons. We had 6 regular students over the course of the year, varying from 41 to 10 lessons. We had 4 people who attended three sessions who had specific needs and 18 who attended single sessions to address a very specific need. This variety demonstrates the strength of one on one computer sessions and met the aim of supporting people to learn what they needed at a pace that suits them to build skills and confidence in the digital world.

Access to an affordable device that works for them.

We were not able to establish a refurbishment hub due mainly to staffing issues, we were unable to find an appropriate facilitator due to the very tight labour market. We also had reduced capacity in our team due to bereavements and the sudden passing of a team member. .

Is this initiative complete? *

Yes No

If your initiative is still in progress, select "no."

Digital Inclusion Grant 2021/22

2021/22 Final report

Application No. DI000092021_22 From Ms Lynda Murray

Form Submitted 29 Mar 2023, 8:46pm NZDT

When do you anticipate that your initiative will be completed?

30/12/2023

Must be a date.

Leave blank if this is an ongoing initiative or if the finish date is unknown.

Are there any areas where you need further support to complete this initiative?

We are planning to establish the refurbishment hub in the next few months and have secured a competent and culturally appropriate facilitator. We are rebuilding our Youth Worker team which is an important component of the programme. We will reconnect with prospective partners.

What are the outcomes of this initiative? *

We had three key areas to address digital inequality - connection, knowledge and skills and access to devices.

Skinny Jump - we continued our ongoing relationship with Skinny jump and strengthened our relationship with local community centres for referrals. We connected 20 local families and individuals to affordable internet at home. Please refer to final interview to see impact

Confidence, knowledge and skill - the aim was to support local people the opportunity to gain the skills they need, trust the internet and feel safe participating online to at a pace that suits them. We also wanted to address the variety of skill levels, learning styles , experience, competency and need in the community. The summary of lessons demonstrates this need was met.

Refurbishment Hub - we have 65 laptops that have been donated by members of the community and Xero ready to be refurbished and distributed to the community - we also have a waitlist of 8 people in the community wanting a laptop.

Consider the impact of your initiative or major achievements.

Who did you work with to make this initiative happen? *

We worked with local Community Centres, local social services and churches to promote the one on one computer lessons. We continue to partner with Skinny Jump to provide accessible and affordable home internet and partnered with Xero for donated laptops.

For example, staff, volunteers, other organisations or support that has helped make this happen.

What did you and your team learn as a result of doing this initiative? *

Skinny Jump -the demand is slowing but steady, due to supply chain issues there has been some delay with receiving modems, which meant we did not promote the service as strongly as previously.

One on One computer lessons - we were please with the uptake - however the winter months, we had a alot of last minute cancellations due to illness or bad weather. We have and excellent tutor who has a wide range of knowledge and experience and has been key to the success of the programme. We send text reminders the evening before the class to all booked students. This helped ensure consistent participation and we were able to let the tutor know if students were unable to attend.

Having the right staff is critically important, it not just about technical skills , it is also about cultural competency and ability to connect with community.

Describe any insights that may be useful to others working towards digital equity.

How will you share the outcomes and lessons from this initiative? *

We are happy to share our experience and learnings with any other organisations interested

Digital Inclusion Grant 2021/22

2021/22 Final report

Application No. DI000092021_22 From Ms Lynda Murray

Form Submitted 29 Mar 2023, 8:46pm NZDT

in having similar initiatives.

What channels/mediums will be used so that this initiative can inform future projects for yourself and others.

Which population group/s were affected by this project or program? *

Age groups > Adults (people aged 18+) > People aged 26-49

Age groups > Adults (people aged 18+) > People aged 65-84

Ethnic and racial groups > Indigenous peoples > Pacific Islanders

Ethnic and racial groups > Indigenous peoples > Māori

Ethnic and racial groups > Pakeha New Zealanders

Please choose only the group/s that were at the very core of this project/program.

Share your evaluation plan and any supporting documents you feel appropriate, that will help us to better understand your initiative.

For example survey results or feedback, annual report, summary to the board or any visual or audio representations of your work.

Remember this report will be placed on our website for transparency.

Upload files:

Filename: Evaluation report - lessons.docx

File size: 15.7 kB

Upload files:

Filename: Evaluation.xlsx

File size: 33.9 kB

Upload files:

Filename: Skinny Jump.docx

File size: 15.4 kB

Provide additional details:

Let us know if anything you have shared is confidential or can be used to promote this work.

Remember this report will be placed on our website for transparency unless otherwise requested.

What (if anything) have you changed in your approach and practices? Explain why this was necessary?

We have not changed anything in our approach

This information may help inform others undertaking similar work.

Financial report

*** indicates a required field**

Project income and expenditure

Digital Inclusion Grant 2021/22

2021/22 Final report

Application No. DI000092021_22 From Ms Lynda Murray

Form Submitted 29 Mar 2023, 8:46pm NZDT

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income type	Confirmed funding?	Income amount (\$)	Notes
Internet NZ	Philanthropic grants	Confirmed*	\$20,000.00	This grant
			\$	
			\$	

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Wages	Salaries and wages	\$16,840.00	Coordinator, Tutor and Skinny jump
Hall Hire		\$4,590.00	
Staff meeting costs		\$300.00	
		\$	

Income and Expenditure Totals

Total income amount	Total expenditure amount	Income - expenditure
\$20,000.00 This number/amount is calculated.	\$21,730.00 This number/amount is calculated.	-\$1,730.00 This number/amount is calculated.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

No we did not experience any issues with the budget.

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:

Digital Inclusion Grant 2021/22

2021/22 Final report

Application No. DI000092021_22 From Ms Lynda Murray

Form Submitted 29 Mar 2023, 8:46pm NZDT

Very easy Easy Neutral Difficult Very Difficult

How many minutes in total did it take you to complete this form?

60

Estimate in minutes (i.e. 1 hour = 60 minutes)

Provide us with any feedback you have from learning about evaluation.

We do not have the skills or capacity to do in depth qualitative analysis of the evaluation.

For example, feedback on the evaluation toolkit, or the impact evaluation planning had on this initiative or your organisation.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

Yes please No thanks I am already a member