

## Digital Inclusion Grant 2021/22

### 2021/22 Mid term report

Application DI000472021\_22 From Mrs Theresa Christie

Form Submitted 30 Nov 2022, 10:58am NZDT

## Instructions

InternetNZ is proud to support your initiative. The questions below help us understand the triumphs and challenges you have faced to date.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do better in the future.

This report form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Email us at [funding@internetnz.net.nz](mailto:funding@internetnz.net.nz) if you have any issues or need to arrange an alternative due date. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded initiative.

## Mid-project report

**\* indicates a required field**

### Initiative title \*

Senior Connection

### Amount granted by InternetNZ? \*

\$15,000.00

Must be a dollar amount.

### Provide a short summary of the work that has been completed so far as part of this initiative. \*

Due to the time of year that we began delivery the weather was not great to bring our senior people outdoors. So worked with our senior representatives for each roopu and opted to wait for warmer weather for people to be able to come out without fear of catching cold or COVID.

We worked with Te Whanau o Waipareira Trust to deliver to Maori. Our first delivery day in September, was a group of 15 participants - 2 males and the rest females. All were computer illiterate and most dependent on family for looking after their bank accounts online and paying bills. All very excited at having a brand new chromebook with a wireless mouse, carry bag and 3 year warranty. We had two more group sessions and then broke into one on one weekly sessions - to help meet their individual needs and pace.

We worked with PIC Papatotoe to reach our Pacifika target of 15 people and was schedule to deliver in October 2022, however the minister got called away to Samoa so our first deliver is 16 December 2022.

The remaining 10 participants aged European x 10 - we have delivered one on one, and identified them individually as they have come into our offices looking for a job or help with a CV and spoke about their interaction with technology as a mini interview to see if they met our criteria for the project and then if they did, proceeded to invite them to be a participant. All have enjoyed the one on one learning, amazed at receiving a chromebook as part of their learning and truly grateful for the patience and gift to connect them with a world they have

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shied away from.

As we are dealing with senior people we have totally worked around what they can and cannot do, even not wanting to come out in cold weather - to the patience required to help them become competent in just logging into their new device.

#### **When do you anticipate that your initiative will be completed? \***

22/12/2023

Must be a date.

If you are uncertain, please provide an estimate.

#### **Share your evaluation plan and any supporting documents you feel appropriate, that will help us to understand the progress you have made.**

This may include survey results or feedback, your annual report, summary to the board or any visual or audio representations of your work.

Remember this report will be placed on our website for transparency.

#### **Upload files:**

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Filename: Group photo.jpg

File size: 302.2 kB

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Filename: Waipareira helping 10 day1.jpg

File size: 271.7 kB

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Filename: Waipareira helping 11 day1.jpg

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Filename: Waipareira helping 12 day1.jpg

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File size: 300.4 kB

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Filename: Waipareira helping day1.jpg

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#### Upload files:

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Filename: Whau ACE Support Letter 4 November 2022.pdf

File size: 553.1 kB

#### Upload files:

*No files have been uploaded*

#### Provide additional details:

The Whau ACE letter of support from Waipareira Trust - John Tamihere is confidential, but is to show their acceptance of our ability to deliver to Maori.

Let us know if anything you have shared is confidential or can be used to promote this work. Remember this report will be placed on our website for transparency unless otherwise requested.

#### What have you learnt so far? \*

It has been reinforced to us that when dealing with our senior people, their needs must be taken into full consideration - in the wider sense, to be able to gain trust, and for them to feel comfortable learning without feeling stressed, or that they are a bother. Their confidence to learn without fear of making errors or forgetting things shown is grown through our calmness, consistency, patience and sincerity.

Describe what is working well so far or challenges you have faced. These insights may help others.

#### What (if anything) have you changed in your approach or practices? Explain why this was necessary?

I have changed the start dates to accommodate the people in the cold weather.

I have changed the start date for deliver to the Pasifika group due to their Minister having to go to Samoa.

Neither of these will affect the overall outcome of the project.

We have seen that our ongoing weekly support is important to their being competent in continued daily use of their chromebook.

Describe any changes from the original proposal and the rationale for those changes.

#### Which population group/s were affected by this project or program? \*

Age groups > Adults (people aged 18+) > People aged 50-64

Age groups > Adults (people aged 18+) > People aged 65-84

Ethnic and racial groups > Indigenous peoples > Pacific Islanders > Polynesians

Ethnic and racial groups > Indigenous peoples > Māori

Ethnic and racial groups > Pakeha New Zealanders

Please choose only the group/s that were at the very core of this initiative.

## Financial report

**\* indicates a required field**

### Project income and expenditure

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Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income description	Income type	Confirmed funding?	Income amount (\$)	Notes
			Must be a dollar amount.	
Internet NZ	Philanthropic grants	Confirmed *	\$15,000.00	
Lottery Community	Government grants	Confirmed	\$100,000.00	
			\$	

## Expenditure

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Chromebooks	Project and production	\$16,153.82	40 Chromebooks
Salaries/Wages	Salaries and wages	\$49,398.87	
Stationery	Project and production	\$200.00	
Catering	Project and production	\$600.00	
Administration	Administrative and infrastructure	\$1,000.00	
Contractors	Project and production	\$4,500.00	
Staff Laptops	Other expenditure	\$3,400.00	

## Income and expenditure totals

<b>Total income amount</b>	<b>Total expenditure amount</b>	<b>Income - expenditure</b>
\$115,000.00	\$75,252.69	\$39,747.31
This number/amount is calculated.	This number/amount is calculated.	This number/amount is calculated.

**Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:**

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No

## Feedback

You are almost at the end of our midterm reporting process. Before submitting your midterm report, please take a few moments to provide some feedback.

**Please indicate how you found the acquittal process:**

Very easy  Easy  Neutral  Difficult  Very Difficult

**How many minutes in total did it take you to complete this form?**

45

Estimate in minutes (i.e. 1 hour = 60 minutes)

**Provide us with any feedback you have from learning about evaluation so far.**

A bit too early to tell

For example, feedback on the evaluation toolkit, or the impact evaluation planning had on this initiative or your organisation.

**Provide us with your feedback about any improvements to this grant process that we might consider.**

Nil

**InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?**

Yes please  No thanks  I am already a member