Digital Inclusion Grant
2020 Grant Round Final Report
Application DI000482020 From Mrs Amio Ikihele
Form Submitted 1 Feb 2022, 12:08am NZDT

Instructions

Kia ora. The questions below are to help InternetNZ understand the triumphs and challenges you have faced to date in your mahi we have supported.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do differently next time.

This form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing funding@internetnz.net.nz. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded mahi.

Final project report

* indicates a required field

For your convenience, you will find some information for this section has prepopulated from previous forms you have completed.

Please amend any details as needed to ensure we have the most accurate information.

Project title *
DIGIFALE – an intergenerational approach to improving digital inclusion

Provide a short summary of the work that was completed as part of this project / research. *
We completed the literature search which later was turned into a clearinghouse rather than a literature report. We interviewed 12 Niue mamatua (older adults) who received a mobile phone during 2020. All interviews were conducted over the phone due to COVID-19 lockdown restrictions. A publication of the findings and methodology used has been submitted to AlterNative: An International Journal of Indigenous Peoples. The findings of this project will also be used to present at the 2022 HiNZ conference (March 22&23) which Amio Matenga Ikihele is a speaker and panellist.
Describe the "who, what, where and when" of your initiative.

Is your mahi for this project complete? *
◉ Yes   ○ No
If your initiative is still in progress, pick "no"

Start Date
01/02/2021
Must be a date.

Finish Date
31/01/2022
Must be a date.

When do you anticipate that your project / research will be completed?

Must be a date.
Leave blank if this is an ongoing initiative or if finish date is unknown.

Are there any areas where you need further support to complete this mahi?
No

What are the outcomes of this project? *
1. Literature review / scoping: IThe results of the literature search undertaken by Amio Matenga Ikihele was used to create a clearinghouse with literature, reports, news articles, websites, webinars, blogs and stories related to digital inclusion, digital equity, digital literacy, digital divide, digital exclusion and Pacific communities placed on our website www .digifale.co.nz

2. Develop research tools: Research tools were developed and translated into Vagahau Niue.

3. Obtaining ethics approval for study: Ethics approval was granted by the University of Auckland Ethics Committe.

4. Data collection: Interviews with Niue mamatua were held in September and October 2021. All interviews were facilitated by Amio in both English and Vagahau Niue.

5. Data analysis: Analysis was undertaken by Amio. The themes generated were reviewed by staff at Moana Research and The University of Auckland.

6. Report: A publication has been submitted to AlterNative: An International Journal of Indigenous Peoples.

7. Presentation to families: A suitable date and time is yet to be finalised with families since we are on the Red light traffic light system.
Describe major achievements or outcomes of the project in terms of benefits for participants and/or others.

Who have you worked with to make this project happen?
Moana Research - Jacinta Fa'alili-Fidow, Mary Roberts, Ruby Tuesday

Mangere Pacific Islanders Presbyterian Church Niue Ekalesia

University of Auckland - Dr Judith McCool, Dr Fuafiva Fa'alau, Dr Rosie Dobson, Dr Robyn Whittaker
For example, staff, volunteers, other organisations or support that has been instrumental in this mahi.

Describe any changes from the original proposal and the reason the changes were required.
- The findings from the literature search was instead used to create a clearinghouse rather than a report outlining the findings. This was the only pivot that was made from the original proposal.
We may use this information to help inform others undertaking similar work.

What did you or your team/organisation learn as a result of doing this project? *
The importance of sharing positive stories of impact as opposed to a deficit lens. While the original scope stated a literature review was to be undertaken, we felt knowledge was best shared by having all literature placed under one 'fale' (house). We also did not want to reemphasise the deficit approach of Pacific communities continually being digitally disadvantaged. The research has also resulted in the submission of a high quality research paper in an international Indigenous journal which will contribute to the work of understanding the success factors, challenges and considerations for using mobile phones

as a tool for improving digital inclusion. The results from this study can provide important insights for other minority groups who wish to improve digital inclusion with their own communities.

Describe some areas for improvement and/or reasons for success and/or challenges. How will the things you learnt inform future projects?

How will you share the outcomes and lessons from this mahi? *
A presentation to families who participated in the research will be organised.

A publication with the AlterNative: An International Journal of Indigenous Peoples has been submitted

The findings will also be shared at the 2022 HiNZ conference by Amio Matenga Ikihele.

What channels/mediums were used?

Which population group/s were affected by this project or program? *
Age groups > Adults (people aged 18+) > People aged 65-84
Ethnic and racial groups > Indigenous peoples > Pacific Islanders > Niuean
Family and relationships > Families
Religious groups > Christians > Protestants > Presbyterians

Please choose only the group/s that were at the very core of this project/program.

Did you reach the audience you intended? *
Yes.

Reflect on who you set out to help, and whether this changed at all through the course of the project.

What has the feedback been to date? *
People have enjoyed navigating the clearinghouse on the DIGIFALE website. All participants were grateful to also share their experiences of how their new mobile phones has enabled them to connect to their family and friends, church services, health services and the world.

Consider whether you have permission before quoting any specific piece of feedback.

We'd love to see some visual and/or audio representations of your work. Please share it below.

Upload files: *No files have been uploaded*

and/or

Provide web link: http://www.digifale.co.nz
Must be a URL

and/or

Provide additional details: Please include captions, if relevant

Can we use your media content in our communications? *   ⦿ Yes   ○ No   ○ Please contact us first
e.g. in our annual report

Financial report

* indicates a required field

Project income and expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income type	Confirmed funding?	Income amount ($)	Notes
Provision of mobile phones	Government grants	Confirmed *	$5,000.00	Ministry of Social Development
Provision of mobile phones	Government grants	Confirmed	$10,000.00	Ministry for Pacific Peoples
InternetNZ	Philanthropic grants	Confirmed	$36,137.00	InternetNZ

Expenditure description	Expenditure type	Expenditure amount ($)	Notes
Research staff	Salaries and wages	$24,020.00	Fieldwork
Website	Administrative and infrastructure	$2,000.00	Literature upload
Refreshments	Project and production	$1,200.00	Interviews with Niue mamatua
Koha	Project and production	$1,200.00	Interviews with Niue mamatua
Translations	Project and production	$2,000.00	Research tools and transcripts
Editor	Project and production	$1,000.00	Editor review before publication
		$	

Income and Expenditure Totals

Total income amount	Total expenditure amount	Income - expenditure
$51,137.00	$31,420.00	$19,717.00
This number/amount is calculated.	This number/amount is calculated.	This number/amount is calculated.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:
No

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:
◉ Very easy   ○ Easy   ○ Neutral   ○ Difficult   ○ Very Difficult

How many minutes in total did it take you to complete this form?
40
Estimate in minutes (i.e. 1 hour = 60 minutes)

Please provide us with your suggestions about any improvements and/or additions to this form that we might consider:
Nil

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?
○ Yes please   ○ No thanks   ◉ I am already a member