

Project Report

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Research Title

The Library as a Space for Digital Inclusion: Connecting Communities Through Technology
This question is read only.

Please provide a short summary of the work that was completed as part of this project / research *

The overall project sought to investigate the role of public libraries in promoting digital inclusion and overcoming the digital divide. The project comprised survey research on library managers, library staff, and library users. All data collection was completed by the end of December 2019. Analysis of data and the writing of the research report commenced in January 2020 and is in the final stages.

Describe the 'who, what, where, when and why' of your initiative

Timing

Is your project / research complete? *

Yes No

If your initiative is still in progress, pick 'no'

When do you anticipate that your project / research will be completed?

07/08/2020

Must be a date.

Leave blank if this is an ongoing initiative or if finish date is unknown

Milestones

What have been the major steps / stages (i.e. milestones) involved in delivering your initiative to date?

Milestone	Description
Research report completion	The research report is in the final stages of review prior to being presented to Public Libraries of New Zealand (PLNZ). Once the final report has been presented to PLNZ, it will be made available to InternetNZ.
e.g. planning; major activities; evaluation	

Outcomes

What outcomes were generated as a result of this project / research?

Outcomes are the changes that have occurred for the beneficiaries of your initiative. Generally outcomes can be framed as an increase or decrease in one or more of the following:

- Skills, knowledge, confidence, aspiration, motivation, (these are generally **immediate** or short-term outcomes)
- Actions, behaviour, change in policy (these are generally **intermediate** or medium-term outcomes)
- Social, financial, environmental, physical conditions (these are generally **long-term** outcomes)

Immediate outcomes occur directly following an activity (e.g. within 1 month); intermediate outcomes are those that fall between the immediate and long-term (e.g. between 1 month and 2 years); and long-term outcomes are those we expect to see years later (e.g. 2, 5, 10 or 50 years after the activity).

We also want to learn more about how you tracked the outcomes of your initiative - what you measured and how.

If you need more help understanding what outcomes are, read the help sheets at www.ourcommunity.com.au/evaluation

List your initiative's outcomes and attached information in the following table. Leave blank any fields that do not apply to your project.

Outcome	Were these outcomes anticipated?	Timeframe	Indicator	Verification Method
Contribution to public knowledge (e.g. contribution on digital inclusion and enablers and barriers to libraries promoting inclusion)	Anticipated	Immediate	Final report provided to PLNZ	Publication of findings through the public libraries network
Contribution to research community (e.g. contribution on the importance of digital inclusion and the potential role of libraries in promoting this)	Anticipated	Long-term	Conference presentations, Blog posts and Journal articles (see milestones)	Acceptance to academic conferences and journals
Outcomes are the changes that you believe were	Choose from the list	Choose from the list (see description above)	What you used to measure this outcome - e.g.	e.g. survey; interviews; focus groups

generated or influenced by your initiative. See information above.			'change in teenage pregnancy rates from x to y'	
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What (if anything) did you change in your approach and practices as your project research proceeded, and why? *

The analysis of the survey data and writing of the research report took longer than originally anticipated in the original project due, partially, to the extended data collection phase. The additional funding has allowed the research team to complete the analysis and progress to the final stages of report writing over the last five months.

We may use this information to help inform others undertaking similar work

What did you learn as a result of undertaking this project/program? *

A full report on the survey findings is in the final stages of completion and will be presented to PLNZ and shared with InternetNZ when completed.

We are particularly interested in lessons that may help others undertaking similar work. Think about what you learned about your inputs (money, skills, personnel, time - too much; too little; about right?); your assumptions (were they 100% right, only partly right, or were the results a complete surprise?); and the context of the project/program (timing; targeted beneficiaries; geographic settings - were they right; wrong; about right?)

How will you share your learnings from this project/research? *

A full report on the survey findings is in progress and will be presented to PLNZ and shared with InternetNZ when completed. Articles for academic journals will be developed once the report is complete.

Findings from this survey research will inform a proposed case study phase to explore the lived experiences of digitally marginalised library users.

What mediums were used to share the learnings? Have you reached the audience you expected?

We'd love to see some visual and audio representations of your work. Please share below.

Upload files:

No files have been uploaded

and/or

Provide web link:

Must be a URL

and/or

Provide additional details:

Please include captions, if relevant

Can we use your media content in our own communications?

Yes No Please contact us first
e.g. in our annual report

Financial Report

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Project Income & Expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income Type	Confirmed Funding?	Income Amount (\$)	Notes
InternetNZ grant	Philanthropic Grants *	Confirmed *	\$6,368.00	As per grant

Expenditure Description	Expenditure Type	Expenditure Amount (\$)	Notes
Research Officer	Salaries and Wages *	\$6,368.00	

Income and Expenditure Totals

Total Income Amount	Total Expenditure Amount	Income - Expenditure
\$6,368.00 This number/amount is calculated.	\$6,368.00 This number/amount is calculated.	\$0.00 This number/amount is calculated.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

No issues have been experienced with the project budget.

Certification and Feedback

Feedback

You are now nearing the end of this form. Before you review your application and click the **SUBMIT** button please take a few moments to provide some feedback. (If you would rather provide anonymous feedback, please go to **{{ Grantmakers: provide a link to an anonymous survey or delete this sentence }}**)

Please indicate how you found the acquittal process:

Very easy Easy Neutral Difficult Very Difficult

How many minutes in total did it take you to complete this form?

15

Estimate in minutes (i.e. 1 hour = 60 minutes)

Please provide us with your suggestions about any improvements and/or additions to this form that you think we need to consider: