



MINUTES OF THE 2023 ANNUAL GENERAL MEETING

Status: FINAL

Date: Thursday 27 July 2023

Venue: Hybrid event held in person at the offices of InternetNZ, Level 13, 18 Willis Street, Wellington, and online with Zoom Meeting.

Resources: Full [AGM Slide Deck](#)

1 - Preliminaries

1.1 Apologies

Apologies were received from:

- Aleisha Amohia
- Kesara Rathnayake
- Peter Lane
- Keitha Booth
- Murray Milner
- Mike Hart
- Peter Macaulay
- Ben Creet
- Lawrence Zwimpfer
- Norie Ape

The President noted she held seven proxies for members who were unable to attend.

AGM 01/23: That the apologies be accepted.

(President / Daniel Spector)
CARRIED

1.2 Minutes of the 2022 AGM and Matters Arising

The minutes of the 2022 AGM were accepted.

AGM 02/23: That the minutes of the 2022 AGM be received and adopted as a true and accurate record of the meeting.

(President / Diane Robinson)
CARRIED

2 - President's Report

President Joy Liddicoat presented her report:

2022/2023 has been the most interesting and challenging year in Joy's experience with InternetNZ; as the country, business and communities have emerged from the global pandemic. The internet has been a critical part of this, and one of the Council's roles is to create a long term vision for InternetNZ requiring a good understanding of how the environment is changing.

In August 2022, Council approved a refreshed .nz product strategy, noting that globally growth in domain names is slowing. Our focus on registry replacement has been critical in improving long term delivery in a competitive market environment. We have also needed to update our organisation; how we operate, how we define who we are, how we explain our relevance and place ourselves in the local Internet community.

Membership is how we get our strength in operating .nz as a responsible ccTLD manager. The President noted that we will be upgrading our constitution, and encouraged members to be involved.

In October 2022, we welcomed Vivien Maidaborn as Tumu Whakarae, Chief Executive, who brings a unique combination of community and business development skills and a passion for equity.

At the same time we changed our Domain Name Commissioner, with Barbara Pearse joining DNCL in May 2023.

The President thanked Andrew Cushen as Interim Chief Executive for InternetNZ, and Isobel Egerton as acting Domain Name Commissioner.

The President also thanked Councillors, staff and members for supporting this process of change.

We have done a lot of work on becoming a Te Tiriti centric organisation, and the President acknowledged Dr Hana O'Regan's report, members of the Māori Design group and Te Komiti Whakauru Māori under the leadership of Potaua Biasiny-Tule and Councillor Whetū Fala.

The President thanked Vice President Brenda Wallace and Councillors for their work and support.

In questions, the President addressed the closure of the members-discuss list, and how the organisation can enable members to talk to each other.

AGM 03/23: That the President's report be received.

(Dean Pemberton / Jeff Montgomery)

CARRIED

3 – Annual Report and Audited Annual Accounts

3.1 Annual Report

Tumu Whakarae, Chief Executive, Vivien Maidaborn thanked Andrew Cushen and staff for an elegant and supportive transition into InternetNZ.

Vivien noted the Niho Taniwha representation of our strategic plan, and how everything in the [2022/2023 Annual Report](#) relates back to Rei Puta, our reason for being, and our Rei Ora foundations of membership and partnerships. Our Rei Kura strategy centres Te Tiriti, supported by an internet that benefits all, an internet for everyone and .nz for all of Aotearoa.

Rei puta: we are the home of .nz

- .nz policy review. Updated .nz Rules came into effect.
- Registry replacement. InternetNZ Registry System (IRS) went live on 1 Nov 2022.
- New .nz product strategy adopted based on three key strategic activities: to re-group as a .nz team, rebuild, and re-engage.

Rei kura: .nz for all Aotearoa 757,114 .nz domain names (as at 31 March 2023)

increased by 2%, made up of:

- 536,279 .co.nz
- 162,715 .nz
- 27,252 .org.nz
- 18,382 .net.nz
- 12,486 example.nz (other second level domains).

Rei kura: a Te Tiriti o Waitangi centric organisation

- Cultural capability development for Council and kaimahi/staff.
- Development of Te Tiriti o Waitangi team work plans and resource hub for all kaimahi.
- Independent systemic racism review conducted and recommendations unanimously accepted by Council.
- Funding distribution to Māori via grants and partnerships including Kōhanga Reo and Te Matarau - Māori Tech Association.

Rei kura: an Internet that benefits

- Distributed \$207,291 in grants towards an Internet that benefits.
- Internet insights annual research
 - Our relationship with the Internet is cultural and age based:
 - Young people have less concerns about using the internet
 - Pacific communities are deeply worried, that harm outweighs benefit
 - Māori communities are most concerned about impact on children
 - 16% of Internet users have long-term disabilities, and have the least access to the Internet, although it could be the biggest gain in their daily lives.

Rei kura: an Internet for everyone

- Distributed \$146,876 in grants towards digital equity in Aotearoa.
- Part of founding Digital Equity Coalition Aotearoa (DECA); providing structural, financial and operational support.

Investing in partners & collaborative funding

- Our current partners
 - Digital Futures Aotearoa
 - Figure.NZ
 - New Zealand Work Research Institute
 - 20/20 Trust
 - Tohatoha
 - TUANZ
 - Waka Ama
 - Te Matarau - Māori Tech Association
 - Te Kōhanga Reo Trust
- Our collaborative funding:
 - DECA
 - Awhi Matihiko
 - Brainbox Ltd

AGM 04/23: That the [2022/2023 Annual Report](#) be received.

(President / Mark Foster)

CARRIED

3.2 Audited Annual Reports

The Chair of the Audit and Risk Committee, Anthony Bow proposed the motions:

AGM 05/23: That the Annual Audited Financial Statements for 2022/23 be received.

AGM 06/23: That Grant Thornton to be appointed auditor for the 2023/24 audit.

Block consent 3.2 (Anthony Bow / Jonathan Brewer)

CARRIED

4 – InternetNZ Operational Update

Tumu Whakarae, Chief Executive, Vivien Maidaborn presented the organisation's annual workplan for 2023/24 and focus on 9 goals:

Rei kura: .nz for all of Aotearoa

- Goal 1: A three to six year vision is developed for .nz and related registry products, that inform business decisions and future investment.
- Goal 2: Grow volume of registrars in our channel. Revenue growth year on year.

Rei kura: Internet for all

- Goal 3: Engaging in regional ccTLD collaboration and support, including advocating for ccTLD sovereignty for Pacific islands.

Rei Kura: Te Tiriti o Waitangi centric organisation

- Goal 4: Make changes within InternetNZ toward ending racism and becoming Te Tiriti o Waitangi centric.

Rei Kura: An Internet that benefits

- Goal 5: Design and implement an approach to collaboration, and partnering toward an Internet that benefits everyone.

Rei kura: Internet for all and Te Tiriti o Waitangi-centric organisation

- Goal 6: Modernise the InternetNZ Constitution to reflect legal requirements and being a Te Tiriti o Waitangi centric organisation.

Rei kura: Te Tiriti o Waitangi-centric organisation

- Goal 7: Diversify the membership base.
- Goal 8: Mana Whakahaere processes are developed to achieve codesign with Māori for the systemic racism review recommendations 5 and 6, with Te Komiti Whakauru Māori and external parties.

Rei kura: .nz for all of Aotearoa

- Goal 9: Domain Name Commission fulfils objectives of Operating Agreement.

AGM 07/23: That the 2023/24 Annual Plan and Budget be adopted.

(President / Vice President)

CARRIED

5 – Domain Name Commission Update

Domain Name Commissioner, Barbara Pearse presented an update of the Domain Name Commission.

The Year that was

- 757,114 domain name registrations at 31 March 2023, up from 741,157 at 31 March 2022
- 73 authorised registrars, 58% are incorporated in New Zealand.
- 115,051 domain names with privacy option applied an increase of 16,096.
- 283 domain names investigated for possible fake registration details. 199 names were suspended during the year.

Some more stats

- Financial and Insurance Services (36%) and Retail trade (26%) are the top two domain suspension categories for failure to verify details.
- Decrease in reported CSAM on .nz domain names from 1,007 in 2022, to 584 in 2023.
- Conflicted domain names trended down from 1,623 in March 2022, to a historic low of 1,440 in March 2023.

Year to come

1. Increase our collaboration with key stakeholders and partners re DNS abuse and compliance activities.
2. Move internal systems to the cloud.
3. Uplift and refine our data capture and reporting functionality to better inform our monitoring and oversight activities.
4. Review our authorisation process and agreements with registrars.
5. Review and refine our Te Tiriti o Waitangi team plan.

Barbara thanked Isobel Egerton for her interim leadership and noted that the [DNCL 2022/23 Annual Report](#) is available on the DNC website.

AGM 08/23: That the DNCL 2022/23 Annual Report be received.

(Cr Rahman / Dean Pemberton)

CARRIED

6 - 2022 Membership Survey

Tumu Whakarae, Chief Executive, Vivien Maidaborn presented the annual membership survey results.

- At the time of the membership survey there were 406 members and 83 members who responded to the survey. A response rate of 20.6%.
- Comparing membership survey statistics:
 - 2022: 92 responses out of 410 (22.4% response rate).

Q: How members currently engage with InternetNZ:

- 87% - Read emails on the members-announce list.
- 51% - Follows us on social media
- 42% - Met/talked with a staff member
- 36% - Sent/read kōrero on #members-chat on #NetHub
- 35% - Met/talked with a Council member
- 31% - Sent/read emails on members discuss
- 27% - Attended an online event run by InternetNZ
- 24% - Entered one of our giveaways
- 23% - Attended the online AGM (July 2022)
- 2% - None of the above

Q: How members would like to engage with InternetNZ

- 63% - Large format events i.e. NetHui
- 58% - Online webinars
- 49% - In person member networking events
- 48% - Review policy produced by InternetNZ
- 40% - Online discussions (with break out rooms)
- 37% - In person issue related discussions
- 13% - Attend Council meetings
- 10% - None of these

Q: How members would like to hear from InternetNZ

- 78% - Email
- 18% - Slack or other platform
- 2% - Text
- 1% - Phone call

Q: How often members would like to hear from us

- 47% - Monthly email from InternetNZ
- 27% - Fortnightly email from InternetNZ
- 14% - Other
- 12% - Weekly email from InternetNZ

Q: How members would like to connect with each other

Would you use a set space/platform to communicate directly with other InternetNZ members?

- 57% - Yes
- 43% - No

Would you like the opportunity to be part of organising events we run?

- 22% - Yes
- 78% - No

Q: What topics you think we should offer our voice to

- 81% - Digital equity/inclusion
- 65% - Mis/disinformation
- 59% - Digital Identity
- 57% - Infrastructure
- 46% - Encryption
- 23% - Other

Q: Members think we do our best work through

- 64% - Public Advocacy
- 49% - NetHui
- 40% - Variety of funding types
- 39% - Working with a broader range of partners
- 20% - Online Events
- 17% - Other

What's Next:

- A quarterly report and online call for members to meet with the Chief Executive, to have an opportunity to discuss activity from the last quarter and what members would like to see in plans for the next quarter.
- Provide opportunities for members to feedback and input into annual strategic goals.
- Continue email communications.
- Continue to support NetHub.
- Invite members to self-organise and moderate member to member communications within the code of conduct.

7 - Recognition - Fellowships

The following people were announced as new fellows of InternetNZ, and presented with certificates and a lifetime membership to InternetNZ:

- **Dr. Karaitiana Taiuru**
- **Ivan Lomax**
- **Leon Symes**

Congratulations to all Fellows. Link to [InternetNZ Fellowship for 2023](#) and reason why they were awarded a Fellowship.

8 - General business

None.

9 - Election results

Andrew Cushen, the Returning Officer, declared the final election results of the InternetNZ 2023 Election, elections closed 26 July 2023 at 12:00pm.

Total Valid Votes 141 / Total Invalid Votes 0

Winning Threshold / Quota: 36

Return percentage 42% (141 votes received from 334 members)

The final results were delivered (they had been scrutinised by Grant Thornton prior to the AGM):

For Council Members, the successful candidates to serve a three-year term 2023-2026:

- **Potaua Biasiny-Tule**
- **Kate Pearce**
- **Stephen Judd**

The unsuccessful candidates for Councillor were:

- Jonathan Mosen
- Norie Ape
- Don Stokes

The President congratulated candidates that were successful and passed on her commiserations to those who were unsuccessful.

The President acknowledged and thanked outgoing Councillor Don Stokes.

Closing

The President thanked members for attending.

Whitiaua Ropitini closed with karakia.

Meeting closed: The 2023 Annual General Meeting closed at 7:55pm.

Signed as a true and correct record:

Joy Liddicoat
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Joy Liddicoat, President

25/7/2024
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Date