

# Membership renewal

## FAQs

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### 1. What happens if I don't renew?

If you don't renew by 30 June:

- You'll no longer be a member of InternetNZ.
- You won't be able to vote on motions at the Annual General Meeting (AGM) or in the Board election.
- You'll miss out on member updates, events, and opportunities to get involved.

You're always welcome to rejoin later, but renewing on time means you don't lose continuity and voting rights for the 2026 AGM.

### 2. Is renewal automatic, or do I need to take action?

Renewal is not automatic. You will need to renew at the end of each membership period (1 year, 5 years, or 10 years). Renewing only takes a couple of minutes. If you don't renew by 30 June, your membership will lapse and you'll lose your membership rights (such as voting).

### 3. What's the deadline and is there a grace period?

InternetNZ's membership year runs from 1 April to 31 March. There is a grace period until 30 June. If you renew before then, you will maintain your membership and voting rights.

#### 4. Where do I renew?

You will have received an email from [membership@internetcnz.net.nz](mailto:membership@internetcnz.net.nz) with the renewal link, or you can renew at the links below:

[Individual Membership](#)

[Small Organisation Membership](#)

[Large Organisation Membership](#)

#### 5. How can I pay?

You can pay by debit or credit card, or choose Pay Later and pay via bank transfer. The bank details will be emailed to you if you select the Pay Later option.

#### 6. When can I vote if I renew my membership?

If you renew your membership before 30 June 2026, you'll keep your voting rights and can vote in the 2026 InternetNZ AGM Board Elections and on Motions.

#### 7. I can't remember my login details — what do I do?

Visit the [InternetNZ Membership login page](#) and click 'Reset your password'. Enter your email address, and password reset instructions will be emailed to you from [membership@internetcnz.net.nz](mailto:membership@internetcnz.net.nz). If the email doesn't appear in your inbox, please check your spam folder.

#### 8. Who do I contact if I need help?

If you've followed the instructions in the renewal email and are still having trouble, please contact the membership team at [membership@internetcnz.net.nz](mailto:membership@internetcnz.net.nz)

#### 9. How much does membership cost, and has it changed?

Membership costs have not changed. The table below shows the costs for the different membership types.

Individual	
Individual — 1 Year	\$21
Individual — 5 Year	\$84
Individual — 10 Year	\$147
Small organisation — less than 100 staff	
Small organisation — 1 Year	\$115
Small organisation — 5 Year	\$460
Small organisation — 10 Year	\$805
Large organisation — more than 100 staff	

Large organisation — 1 Year	\$575
Large organisation — 5 Year	\$2300
Large organisation — 10 Year	\$4025