Instructions

Kia ora. The questions below are to help InternetNZ understand the triumphs and challenges you have faced to date in your mahi we have supported.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do differently next time.

This form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing <u>funding@internetnz.net.nz</u>. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded mahi.

Final project report

* indicates a required field

Project title * Book on digital exclusion in New Zealand

Provide a short summary of the work that was completed as part of this project / research. $\ensuremath{^*}$

The research funded by InternetNZ was undertaken as part of a wider endeavour to write the first book about digital exclusion (or divides, inclusion, inequality, equity – take your pick!) in our country. I used the time to gather information about the current situation in New Zealand. In doing so, I was also able to make progress on:

- describing and defining key concepts
- identiying and addressing myths and misconceptions
- the history of digital divides in Aotearoa
- solutions being tried now and in the past
- current and emerging issues (including the impact of covid-19 and the response to it)
- future directions.

In other words, the research I undertook using my InternetNZ grant ended up contributing to most major parts of my draft manuscript. Perhaps not surprisingly, I also gathered a vast repository of information sources along the way.

Describe the "who, what, where and when" of your initiative.

Is your mahi for this project complete? *

○ Yes ● No If your initiative is still in progress, pick "no"

Start Date

Finish Date

15/03/2021 Must be a date. **31/05/2021** Must be a date.

When do you anticipate that your project / research will be completed?

Must be a date. Leave blank if this is an ongoing initiative or if finish date is unknown.

Are there any areas where you need further support to complete this mahi?

All phases of getting my book written and out into the world require support from others. For now, I'll continue to plan ahead and apply for grants and other types of support. These will allow me to work fewer hours in paid employment than I would otherwise and give me access to the information I need to complete my manuscript to the standard I'm aiming for. I hope InternetNZ will remain involved along the way, especially when I come to explore emerging issues of digital exclusion in New Zealand.

What are the outcomes of this project? *

The project resulted in outputs rather than outcomes and almost all are research outputs. They include information sources relating to areas outlined in the summary above, extensive notes, comments to support drafting my manuscript, and in some areas, draft manuscript content.

Describe major achievements or outcomes of the project in terms of benefits for participants and/or others.

Who have you worked with to make this project happen?

Mostly I have worked on my own. At times I have met with other researchers to discuss what I'm doing, talk about key issues or findings, and get encouragement and support. For example, staff, volunteers, other organisations or support that has been instrumental in this mahi.

Describe any changes from the original proposal and the reason the changes were required.

My original proposal envisaged undertaking research 3 days a week for 6 weeks. Partway through, this was revised to approximately 2 days a week for 11 weeks, with the finish date shifting from 30/4/21 to 31/5/21. This was so the research sat better alongside changes in my paid work arrangements.

Also, my proposal envisaged (1) more drafting of content than I've been able to achieve, and (2) research on relevant responses to digital exclusion employed by other countries.

In researching the current situation in New Zealand, it ended up making more sense to gather everything from a single resource (eg, historical information, current situation, solutions, emerging issues, upcoming programmes or research) all at once. This delayed drafting but accelerated research in areas I hadn't specified in my original proposal.

When it comes to what other countries are doing, I've found the range of information sources is vast and fragmented. Before tackling this area of research again, I'll need to be clear about what I'm looking for and have narrowed down the best sources for finding that information. I'll return to my overseas research after I've done more work on what's happening at home.

We may use this information to help inform others undertaking similar work.

Form Submitted 30 May 2021, 4:00pm NZST

What did you or your team/organisation learn as a result of doing this project? *

A lot, both about research and writing manuscripts, and about digital exclusion. On digital exclusion, for example, I discovered more about:

- where the notion of 'digital divides' comes from and why the term is so pervasive
- · alternative ways of thinking about and describing it
- the signatories to InternetNZ's five point plan for digital inclusion, and especially the communities they serve and represent.

Describe some areas for improvement and/or reasons for success and/or challenges. How will the things you learnt inform future projects?

How will you share the outcomes and lessons from this mahi? *

The primary vehicle will be the book itself, but as I mentioned in my original proposal, I want to repurpose its content for other media, share the resources and data I found and used, and use the information I'm gathering to support others' work on digital inclusion, whether governmental, community or academic.

What channels/mediums were used?

Which population group/s were affected by this project or program? *

Universal (no particular population) Please choose only the group/s that were at the very core of this project/program.

Did you reach the audience you intended? *

Not applicable at this stage

Reflect on who you set out to help, and whether this changed at all through the course of the project.

What has the feedback been to date? *

I have received nothing but encouragement and support from a wide range of people for my project. For that I am grateful and resolute!

Consider whether you have permission before quoting any specific piece of feedback.

We'd love to see some visual and/or audio representations of your work. Please share it below.

Upload files:	No files have been uploaded	
	and/or	
Provide web link:	Must be a URL	
	and/or	
Provide additional details:	Please include captions, if relevant	
Can we use your media content in our communications? *	○ Yes ○ No	

Financial report

* indicates a required field

Project income and expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income type	Confirmed funding?	Income amoun (\$)	t Notes
InternetNZ on- demand grant	Philanthropic grants	Confirmed *	\$9,720.00	Received with thanks

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Wages	Salaries and wages	\$9,720.00	2 days/wk for 11 weeks

Income and Expenditure Totals

Total income amount Total expenditure amount Income - expenditure

\$9,720.00 This number/amount is calculat-

ed.

\$9,720.00 This number/amount is calculat- This number/amount is calculated

\$0.00 ed.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

No, there were no issues with budget. The grant was extended to cover a longer period of time, but overall expenditure remained the same.

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:

● Very easy ○ Easy ○ Neutral ○ Difficult ○ Very Difficult

How many minutes in total did it take you to complete this form? 60 Estimate in minutes (i.e. 1 hour = 60 minutes)

Please provide us with your suggestions about any improvements and/or additions to this form that we might consider:

Nothing comes to mind, but thank you for the opportunity to comment.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

 \bigcirc Yes please \bigcirc No thanks \bigcirc I am already a member