

On-demand grant 2020/21

On Demand Report

Application OD000062020_21 From Mr Jonathan Mosen

Form Submitted 20 Sep 2021, 1:53pm NZST

Instructions

Kia ora. The questions below are to help InternetNZ understand the triumphs and challenges you have faced to date in your mahi we have supported.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do differently next time.

This form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing funding@internetnz.net.nz. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded mahi.

Final project report

*** indicates a required field**

Project title *

Mosen At large human-generated transcripts for Deafblind people

Provide a short summary of the work that was completed as part of this project / research. *

At the time of submitting this report, InternetNZ has funded transcripts of 32 Mosen At Large podcast episodes so they can be available to Deaf Blind people who otherwise would miss out on the information and community participation for which the podcast has become known. Because of the range of accents and occasional use of text-to-speech for technology demonstrations, it was important that these transcripts be human-generated. Technology has not yet advanced sufficiently for AI to be viable for this use case.

Describe the "who, what, where and when" of your initiative.

Is your mahi for this project complete? *

Yes No

If your initiative is still in progress, pick "no"

Start Date

01/05/2021

Must be a date.

Finish Date

30/04/2022

Must be a date.

When do you anticipate that your project / research will be completed?

Must be a date.

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Leave blank if this is an ongoing initiative or if finish date is unknown.

Are there any areas where you need further support to complete this mahi?

This podcast series is ongoing indefinitely, so it is my hope that we will find funding to continue to make transcripts available for Deaf blind people in future years.

What are the outcomes of this project? *

Deaf blind people have access to the information the podcast offers, including assistive technology updates and discussions about issues topical in the blind community. Having gained access to the podcast, they are then able to email their own contributions into the podcast for inclusion. This has allowed the podcast to offer a perspective that is not often heard. It has changed the nature of some of the discussion, for example we have had useful discussions about the impact of cochlea implants for Deaf blind people. It is an example of the Internet bringing an often neglected and disadvantaged group together.

I am pleased to say that the availability of transcripts on Mosen At Large has set a new high bar and caused other blind podcasters to consider how they may be able to include the Deaf blind community.

Describe major achievements or outcomes of the project in terms of benefits for participants and/or others.

Who have you worked with to make this project happen?

After careful research, we are using a service called GoTranscript.com. Their transcripts are not letter perfect and require manual editing once received, but they are cheaper than Rev.com, whose pricing I used to estimate costs in my application. This means that I should be able to make the InternetNZ grant last for a full year. GoTranscript has a loyalty discount, which also helps. For transcripts that are timesensitive, such as when Microsoft announced Windows 11 and Apple announced new software and hardware, we can pay extra to fast track them and have them published within around 10 hours. This gives Deaf blind people access to impairment-specific information in a timely manner. This is unusual and has been welcomed.

For example, staff, volunteers, other organisations or support that has been instrumental in this mahi.

Describe any changes from the original proposal and the reason the changes were required.

We may use this information to help inform others undertaking similar work.

What did you or your team/organisation learn as a result of doing this project? *

As I expected, there is a hunger among Deaf blind people who sometimes don't quite know where they fit. Since blind people tend to rely on audio and Deaf people use Sign, people feel like they don't fit easily in either world and are often overlooked. Being able to connect with the blind community in this way means a lot to people. At the beginning of every transcript, I note that it is possible thanks to funding from InternetNZ. Several readers have written to me specifically asking me to thank InternetNZ for their kindness.

While the transcripts are human-generated, they still contain inaccuracies. I think this is caused by the range of accents (we have listeners and contributors from all over the world), as well as blindness-specific terms and products with which most people aren't familiar. Ideally I would like to be able to spend less time manually editing the transcripts, but at the moment this is the best balance between making the funding last and getting the product out quickly.

In an example of accessibility benefiting everyone, some people have commented that they

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appreciate the transcripts being searchable, so it helps them locate a reference that they heard in the podcast. When the world is more accessible, everyone wins.

Describe some areas for improvement and/or reasons for success and/or challenges. How will the things you learnt inform future projects?

How will you share the outcomes and lessons from this mahi? *

I publish links to transcripts via an email distribution list, Twitter and Facebook. I have also contacted various groups for Deaf blind people to let them know of the existence of the transcripts.

What channels/mediums were used?

Which population group/s were affected by this project or program? *

Health > People with disabilities > People with hearing impairments

Health > People with disabilities > People with vision impairments

Please choose only the group/s that were at the very core of this project/program.

Did you reach the audience you intended? *

Yes

Reflect on who you set out to help, and whether this changed at all through the course of the project.

What has the feedback been to date? *

Dear Jonathan,

You can share this note with InternetNZ if you would like to.

The Mosen-At-Large Podcast transcript is a fabulous resource. In addition to being totally blind, I am hearing-impaired enough to use hearing aids. I often miss words or names. The transcript is a resource for me. It also allows me to learn the spelling of names and such. Best of all, it makes it easier for me to share bits of info from the podcast with others.

Sincerely,

Lena Hinkle, San Diego, California USA

Consider whether you have permission before quoting any specific piece of feedback.

We'd love to see some visual and/or audio representations of your work. Please share it below.

Upload files:

Filename: MALP0143 thoughts on what it means to be blind, calendar apps for iPhone and has Apple lost its moral authority on privacy.pdf
File size: 233.3 kB

and/or

Provide web link:

<https://mosenatlarge.pinecast.co/episode/a6ab4eef/thoughts-on-what-it-means-to-be-blind-calendar-apps-for-iphone-and-has-apple-lost-its-moral-authority-on-privacy->

Must be a URL

and/or

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Provide additional details:

Please include captions, if relevant

Can we use your media content in our communications? *

Yes No Please contact us first
e.g. in our annual report

Financial report

* indicates a required field

Project income and expenditure

Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income type	Confirmed funding?	Income amount (\$)	Notes
InternetNZ grant		Confirmed *	\$10,000.00	

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Podcast transcripts to date, converted from USD to NZD		\$3,785.83	

Income and Expenditure Totals

Total income amount

\$10,000.00

This number/amount is calculated.

Total expenditure amount

\$3,785.83

This number/amount is calculated.

Income - expenditure

\$6,214.17

This number/amount is calculated.

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Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:

Very easy Easy Neutral Difficult Very Difficult

How many minutes in total did it take you to complete this form?

25

Estimate in minutes (i.e. 1 hour = 60 minutes)

Please provide us with your suggestions about any improvements and/or additions to this form that we might consider:

I found the finance questions difficult to complete with a screen reader, so I had to get sighted assistance. Similarly, with the populations affected drop down menu.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

Yes please No thanks I am already a member