

On-demand grant 2020/21

On Demand Report

Application OD000182020_21 From Shanti Niwas Charitable Trust Incorporated

Form Submitted 27 Oct 2022, 2:22pm NZDT

Instructions

Kia ora. The questions below are to help InternetNZ understand the triumphs and challenges you have faced to date in your mahi we have supported.

We want to celebrate your successes and understand the obstacles you have encountered so far. This will help us all to learn what we could do differently next time.

This form will be placed on our website for transparency.

Please complete and submit this form no later than the date stipulated in your funding agreement. Should you be unable to meet the deadline, contact us to arrange an alternative date, by emailing funding@internetnz.net.nz. You may not be eligible to apply for further grants from InternetNZ if this is not submitted. The completion of this form should be overseen by someone with an intimate knowledge of the funded mahi.

Final project report

*** indicates a required field**

Project title *

Digital learning centre at Shanti Niwas

Provide a short summary of the work that was completed as part of this project / research. *

Shanti Niwas worked with Dr Vinay Karanam, Director of Senior Hangouts and delivered the Senior Net program in Hindi and English to our seniors. It was done online using the Senior Net learning app developed with Google. This was the time when covid19 was rampant and the lockdowns were in force. Thanks to the combined efforts of our team with Senior Net, the seniors got trained in using their own gadgets in using various online services.

Describe the "who, what, where and when" of your initiative.

Is your mahi for this project complete? *

☐ Yes ☒ No

If your initiative is still in progress, pick "no"

Start Date

03/05/2021

Must be a date.

Finish Date

31/03/2022

Must be a date.

When do you anticipate that your project / research will be completed?

Must be a date.

Leave blank if this is an ongoing initiative or if finish date is unknown.

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Are there any areas where you need further support to complete this mahi?

As it was a Covid pandemic time, all these services were rendered online. We are looking at the option of providing on-site training in the next financial year.

What are the outcomes of this project? *

The seniors who could not come out due to lockdowns, mobility issues, distance, time etc could join the digital platform.

Many of the seniors who had an apprehension of the technology or a bit of inferiority complex of not using the technology could overcome the mental hurdle, became confident or less diffident in using the technology. Most of the seniors were trained to install the app in their own mobiles or tablets. Sometimes we had to engage with the family members to get the app installed on the mobiles of seniors.

After a few weeks, the seniors became conversant with technology and the system started working smoothly. We were happy to see the happy faces of the seniors who were locked in due to covid, mobility issues etc

Since recorded session were available on the net, some seniors who could not grasp the information, could login and listen to the classes again and again.

Now we are able to communicate with seniors over WhatsApp or social media about our weekly activities and they also are able to respond.

Describe major achievements or outcomes of the project in terms of benefits for participants and/or others.

Who have you worked with to make this project happen?

We worked with Senior net to provide service to the senior members. Dr Vinay Karanam, Director of Senior hangouts and our Project leader worked with senior members in assessing their equipment that they have, level of knowledge they have and the nature of training required for them. The volunteers are the backbone of our organization. We have 15-20 volunteers working on all our projects. Dr Vinay Karanam, himself, was providing the training on a voluntary basis.

For example, staff, volunteers, other organisations or support that has been instrumental in this mahi.

Describe any changes from the original proposal and the reason the changes were required.

There is no material change from the original proposal.

We may use this information to help inform others undertaking similar work.

What did you or your team/organisation learn as a result of doing this project? *

The surprise is that the enthusiasm with which the seniors embraced the technology was quite heartwarming. Now they are more digital savvy. Most of them are busy now with whatsapp, facebook, instagram, zoom etc. We could communicate with them by putting notifications in whatsapp groups or facebook.

Even after covid19 lockdown has been lifted and people are free to move, there are many who use our digital positive aging programme session every day.

We also realize that we need to continue the digital learning project as there are still quite a few who show apathy towards digital technology. We need to do face to face training for them followed by online followups.

Describe some areas for improvement and/or reasons for success and/or challenges. How will the things you learnt inform future projects?

How will you share the outcomes and lessons from this mahi? *

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Through website, facebook and instagram.

One can see the class being conducted using the link: <https://youtu.be/LEXkdBrLKho>

What channels/mediums were used?

Which population group/s were affected by this project or program? *

Age groups > Adults (people aged 18+) > People aged 65-84

Ethnic and racial groups > People of Asian descent > People of South Asian descent

Please choose only the group/s that were at the very core of this project/program.

Did you reach the audience you intended? *

Yes, as we deal with seniors over 65 only and the country was locked down due to pandemic, reaching seniors were easier. They were looking for a change and challenge. This programme provided both.

Reflect on who you set out to help, and whether this changed at all through the course of the project.

What has the feedback been to date? *

We enclose an extract from the whatsapp chat amongst the seniors of the group SN Digital Astronauts, wherein we see the enthusiasm of seniors in learning various tools like using google maps.

Consider whether you have permission before quoting any specific piece of feedback.

We'd love to see some visual and/or audio representations of your work. Please share it below.

Upload files:

Filename: Conversation on SN Hangouts.pdf

File size: 90.3 kB

and/or

Provide web link:

<https://youtu.be/LEXkdBrLKho>

Must be a URL

and/or

Provide additional details:

Please include captions, if relevant

Can we use your media content in our communications? *

☒ Yes ☐ No ☐ Please contact us first
e.g. in our annual report

Financial report

* indicates a required field

Project income and expenditure

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Please provide details of any project income (funds received) and project expenditure (funds spent) to date.

Use the 'Notes' column to provide any additional information you think we should be aware of.

Income Description	Income type	Confirmed funding?	Income amount (\$)	Notes
Internet NZ	Other income	Confirmed*	\$10,000.00	Applied
Office of Ethnic Communities	Government grants	Confirmed	\$20,000.00	Part of \$53364 used in this project
MSD Community Capability & Resilience Fund	Government grants	Confirmed	\$23,750.00	Part of \$62625 for expanding our reach thro the digital platform

Expenditure description	Expenditure type	Expenditure amount (\$)	Notes
Salary	Salaries and wages	\$49,681.06	Salary for 12 months
Internet connectivity	Administrative and infrastructure	\$2,128.00	Internet connectivity charges incurred
Travel to Wellington n return	Overheads	\$427.26	Travel to meet Senior net
Conveyance	Overheads	\$308.82	Local conveyance to travel between centers
Refreshments	Overheads	\$327.54	provided to the senior members
Hall Hire	Overheads	\$335.17	One day hire charges for 4 centres to assess the needs of seniors
Volunteer	Overheads	\$525.00	Koha paid during the above session

Income and Expenditure Totals

Total income amount	Total expenditure amount	Income - expenditure
\$53,750.00	\$53,732.85	\$17.15
This number/amount is calculated	This number/amount is calculated	This number/amount is calculated

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ed.

ed.

ed.

Have you experienced any issues with your intended project budget to date? If so, please explain reasons for any major variances or for providing incomplete information:

We did not get the Sponsorship of Seniornet \$12500 which was on the proposal form and also Seniornet has advised that Shanti Niwas does not owe any funds. So no expenses were incurred and claimed. The shortfall in income has been covered from the MSD Community funding. We allocated more funds(than what is given on the proposal) for this project to cover the actual expenses.

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Please indicate how you found the acquittal process:

☐ Very easy ☐ Easy ☒ Neutral ☐ Difficult ☐ Very Difficult

How many minutes in total did it take you to complete this form?

120

Estimate in minutes (i.e. 1 hour = 60 minutes)

Please provide us with your suggestions about any improvements and/or additions to this form that we might consider:

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

☒ Yes please ☐ No thanks ☐ I am already a member