

# Web accessibility grant 2023/24

## Web accessibility report 2023/24

### Application No. WA001472023 From Ms Hiria Palmer

Organisation: Māhoro Murihiku Trust  
Form Submitted 16 Jul 2024, 4:54PM NZST

## Web accessibility grant report

Thank you for completing your funded initiative.

This form will be placed on our website for transparency and enables us to understand and share the work you have completed. If you prefer to use your own formatting, you can provide a report to us via email.

Please submit your report no later than the date stipulated in your funding agreement. If you cannot meet the deadline, contact us to arrange an alternative date by emailing [funding@internetnz.net.nz](mailto:funding@internetnz.net.nz).

You may not be eligible to apply for further grants from InternetNZ if you do not submit a report. Someone with intimate knowledge of the funded initiative should oversee the writing of your grant report.

## Final report

**\* indicates a required field**

### Host organisation \*

Māhoro Murihiku Trust

### Website \*

<https://www.miharo.co.nz/>

Must be a URL

### Provide a summary of the work undertaken. \*

Based on an initial accessibility assessment report, several key areas were identified where our website needed improvements to better serve all users. The report highlighted issues with text contrast, keyboard navigability, link text descriptions, and heading structures. Addressing these issues was critical to ensuring compliance with WCAG guidelines and making our website more inclusive and user-friendly.

Springload have undertaken significant efforts to improve the accessibility of our website, focusing on making it more inclusive and user-friendly. Springload have created a comprehensive guiding template for us to carry on the improvements and have offered us continued support. Although there are still some improvements to be made, substantial progress has been achieved. Here is a summary of the work completed so far:

#### Heading and Navigation Bar Fixes

Before: The 'judges-categories-mobile' page previously had an incorrect heading and an invisible mobile navigation bar on white backgrounds.

After: The page now features the correct page heading and section heading, and the navigation bar is visible with a new black background.

#### Slider Control Enhancements:

Before: The 'māhoro-slider' controls were small and difficult to see against the backdrop.

After: The slider controls have been made larger and more visible, enhancing usability for all users.

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#### Improved Heading Structure:

Before: The 'about-us\_heading-levels' did not provide a clear outline for screen readers, making it difficult to navigate and understand the document's structure. Key elements, such as individual values and the kōrero behind the logo, were easily missed.

After: The heading structure has been improved, with a clear and logical hierarchy. There is now a single page heading, and all individual level 3 headings for the values are nested under their parent level 2 'Values' heading. This provides a more complete and accessible outline of the document.

#### Visual Evidence:

##### Judges Categories Mobile:

Before: Incorrect heading and invisible mobile nav bar.

After: Correct headings and visible nav bar with a black background.

##### Māhoro Slider:

Before: Small and less visible slider controls.

After: Larger, more visible slider controls.

##### About Us Heading Levels:

Before: Poor heading level structure, making it hard for screen readers.

After: Improved heading structure with clear nesting and hierarchy.

These changes have already made a noticeable difference in the accessibility and usability of our website, and we will continue to work on further improvements.

Tell us about the activities carried out in this initiative to improve web accessibility.

## What impact has this work had? \*

### Accessibility Improvements

The review identified numerous accessibility issues, which, once addressed, will significantly improve the user experience for people with disabilities. Ensuring compliance with WCAG guidelines enhances the accessibility of our website, making it more inclusive.

Specific issues noted include the need for better text contrast, keyboard navigability, descriptive link text, and proper heading structures. Addressing these issues will make the website more navigable and usable for all users, including those with visual impairments and those who rely on screen readers.

### Engagement and Usability

By focusing on making our website more accessible, we are likely to see an increase in engagement from a broader audience. More users will be able to access and interact with our content, which can lead to higher satisfaction and better user retention.

Improvements such as adding text alternatives for images, ensuring content is navigable via keyboard, and providing clear and descriptive link texts will enhance usability for everyone, not just those with disabilities.

### Community Feedback

Although we are yet to receive direct feedback from users, the detailed nature of the accessibility review implies that there has been thorough testing and identification of key areas for improvement. This proactive approach demonstrates a commitment to inclusivity and responsiveness to potential user needs.

Implementing the recommended changes has begun and will likely result in positive feedback from users who previously faced challenges accessing our website. It also sets a strong precedent for continuous improvement and responsiveness to user needs.

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In summary, the impact of our work on improving website accessibility is substantial, leading to a more inclusive, user-friendly, and engaging online presence. This commitment to accessibility reflects positively on our dedication to serving the community and supporting Māori and Pacific youth and community in the art space.

You may like to share any feedback you have received or describe changes you have noticed, for example, who and how people are able to engage with your website.

#### Provide evidence of the improved accessibility of your website.

For example before and after images, screen recordings, testing or feedback.

#### Upload files

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Filename: [Shared] Māhoro Accessibility audit and improvement report.pdf  
File size: 10.5 MB

#### Upload files

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Filename: [Shared with Client] Māhoro Accessibility Review .pdf  
File size: 198.8 kB

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Filename: [Shared] Māhoro\_ Alt text required for Background Images.pdf  
File size: 15.0 MB

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Filename: drive-download-20240716T043430Z-001.zip  
File size: 10.8 MB

and/or

#### Web link

<https://www.miharo.co.nz/>  
Must be a URL.

and/or

#### Provide additional details

Before and after photos have been uploaded.

#### Are you happy for us to share these as examples for others to learn from?

Yes  No  Ask us first

#### Which population group/s were affected by this project or program? \*

Age groups > Adults (people aged 18+) > People aged 18-25

Ethnic and racial groups > Indigenous peoples

Living environment > Rural/regional dwellers

Social and economic status > Economically disadvantaged people

Please choose only the group/s that were at the very core of this project/program.

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#### What did you learn during this project? \*

The process of enhancing the accessibility of our website has been insightful and educational. Here are some key learnings from this journey:

##### Understanding the Importance of Accessibility:

Accessibility is crucial aspect of user experience. It ensures that our content is available and usable by everyone. Making the website accessible benefits all users, leading to better engagement and satisfaction.

##### Identifying and Addressing Common Issues:

Common accessibility issues, such as poor text contrast, inadequate keyboard navigability, and unclear link text, can significantly impact user experience. Structured heading levels are essential for screen readers to provide a coherent outline of the content. This ensures that users can navigate and understand the website effectively.

##### Iterative Improvement:

The process of making a website accessible is ongoing. Initial assessments help identify major issues, but continuous testing and feedback are necessary for ongoing improvement. Taking before and after screenshots helps in visualising the changes and understanding their impact.

##### Technical Knowledge and Tools:

Using accessibility assessment tools and guidelines provides a structured approach to identifying and fixing issues. Implementing changes such as adding alternative text for images, ensuring proper contrast ratios, and improving keyboard navigation requires both technical knowledge and an understanding of accessibility principles. We have a dedicated and skilled team, and through this process, we have identified that our technical knowledge needs upskilling to better address accessibility requirements.

##### Community and Collaboration:

Collaboration with accessibility experts, community members, and users with disabilities can provide deeper insights and more comprehensive solutions. Being responsive to feedback and continuously seeking ways to improve reflects a commitment to inclusivity and community service.

By undertaking this process, we have not only made our website more accessible but also gained a deeper appreciation for the diverse needs of our users. This knowledge will guide future projects and ensure that accessibility remains a core consideration in all our work.

Share anything that might help others who are also looking to improve their web accessibility.

## Financial report

\* indicates a required field

Please provide details of funds received and spent in relation to this grant.

Income description	\$ amount	Expenditure description	\$ amount
Internetnz Grant	\$10,000.00	Springload Invoice	\$11,488.50

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	\$		\$
	\$		\$
	\$		\$

### Total Income Amount

\$10,000.00

This number/amount is calculated.

### Total Expenditure Amount

\$11,488.50

This number/amount is calculated.

### Income - Expenditure

-\$1,488.50

This number/amount is calculated.

## Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

### Indicate how you found the report process:

Very easy  Easy  Neutral  Difficult  Very Difficult

### Do you have any feedback about our funding processes?

Our experience with InternetNZ has been very positive. The support has allowed us to expand our digital infrastructure, enabling more efficient communication and outreach within our community. With the funding, we've been able to develop our online platforms and tools that facilitate greater engagement and participation.

The funding process itself has been clear and communication has been great throughout. We have found the timeframe quite tight to complete the project. Implementation of our findings is still ongoing.

The resources provided by InternetNZ have not only improved our operational capabilities but also empowered us to reach a broader audience, fostering a more inclusive and connected community. This partnership has been instrumental in helping us achieve our mission and goals, and we are grateful for their invaluable support.

### InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

Yes please  No thanks  I am already a member

### Are you interested in joining a gathering with other grantees?

Yes please  No thanks