

Web accessibility grant report

Thank you for completing your funded initiative.

This form will be placed on our website for transparency and enables us to understand and share the work you have completed. If you prefer to use your own formatting, you can provide a report to us via email.

Please submit your report no later than the date stipulated in your funding agreement. If you cannot meet the deadline, contact us to arrange an alternative date by emailing funding@internetnz.net.nz.

You may not be eligible to apply for further grants from InternetNZ if you do not submit a report. Someone with intimate knowledge of the funded initiative should oversee the writing of your grant report.

Final report

*** indicates a required field**

Host organisation *

The Personal Advocacy and Safeguarding Adults Trust

Website *

<http://www.PASAT.org.nz>

Must be a URL

Provide a summary of the work undertaken. *

Our organisation works to empower the self determination of disabled people, so it was important to us that our website was accessible, and could be understood by the people that we serve.

Our accessibility project had five phases:

Phase One: We recreated and modernised the existing PASAT website.

For the last seven years the PASAT website has been hosted on Wordpress. This has been difficult to update, with an outdated plug ins, duplication of pages, and poor accessibility features. We knew that this platform would not perform in the way that we needed it to, and so the first step of our project was to transfer all information into a new platform and site that could be easily managed by many members of our team. We chose WIX for this platform due to its easy interface and reputable accessibility features.

Phase Two: We undertook a preliminary accessibility audit.

With the new site we commissioned an accessibility audit from Aleph Accessibility. Our intention here was to receive expert advice and guidance on what could be improved. We were issued with an in-depth report and recommendations to action.

Phase Three: Implementation.

We implemented most of these recommendations - there are still a very few tricky recommendations that we are working on, but we have a commitment to ongoing

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accessibility improvements.

Phase Four: We drafted an Easy Read view of every page on our website.

Originally we anticipated that we would commission the Make it Easy service to conduct these translations for us, given the volume of material that we wanted to include, that approach proved too costly. Instead, we had a team member go through a full day Easy Read translation course, and we signed up to an online image library to bring these vital skills and resources in house.

Phase Five: We had our accessibility audit final report.

Since this report was issued we have rectified a further seven of the outstanding issues, bringing the total number of issues down from 38 in our initial report to just 6 as at the time this accountability report was drafted.

Tell us about the activities carried out in this initiative to improve web accessibility.

What impact has this work had? *

This work has enabled our team to increase their own skills and ability to maintain and improve the accessibility of our site on an ongoing basis and in to the future. This knowledge creates power that resource that will continue to benefit our organisation, and the future work and projects that these team members will undertake.

It has also meant that the disabled people that we serve, and their aging parents and supporters, are able to access and learn more about our organisation and services online. This empowers self determination and greater decision making.

You may like to share any feedback you have received or describe changes you have noticed, for example, who and how people are able to engage with your website.

Provide evidence of the improved accessibility of your website.

For example before and after images, screen recordings, testing or feedback.

Upload files

Filename: Accessibility audit high level report - PASAT.pdf
File size: 296.9 kB

Filename: Standard View - Short Term Advocacy Page.pdf
File size: 429.6 kB

Upload files

Filename: Accessibility re-audit report - PASAT.pdf
File size: 306.3 kB

Filename: Easy Read View - Short Term Advocacy.pdf
File size: 643.4 kB

and/or

Web link

<http://www.PASAT.org.nz>

Must be a URL.

and/or

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Provide additional details

Unfortunately we did not take a screen recording or screenshots of the before state of our original website (we did not have the forethought!). What we have now is considerably different in accessibility and scope.

Since receiving the re-audit report, we have also now remedied an additional seven issues, leaving a balance of only six issues left unresolved. We do not have an updated score however from Aleph Accessibility as we do not have the budget available to re-engage them.

We have included a screen shot comparing the standard view and easy read view of one page of our updated site. This approach has been implemented across every page of our site.

Are you happy for us to share these as examples for others to learn from?

Yes No Ask us first

Which population group/s were affected by this project or program? *

Age groups > Adults (people aged 18+)

Family and relationships > Caregivers > Carers of adults

Health > People with disabilities

Social and economic status > Victims/survivors and oppressed people

Please choose only the group/s that were at the very core of this project/program.

What did you learn during this project? *

There are many things that were learned, at a thematic and principles level as well as at a specific implementation level. These included:

Principles

- A commitment to and transparency about accessibility is important. Every site can continue to improve its accessibility, and there will be features or aspects that are less than ideal. The most important thing is communicating to your users what your intention and roadmap is to work towards improving all of these areas.
- The best accessibility feedback will come from the users of the site
- Accessibility principles can be applied in every communication format - digital and hardcopy

Specific Implementation learnings

- The differences between heading hierarchies and how they are used in accessible texts
- How to create Easy Read documents, including plain language approaches, punctuation conventions, formatting rules, image selection guidelines, etc.
- The way that images have alt labels
- Including multiple cues for action and navigation beyond just colour
- Necessary contrast and sizing conventions

Share anything that might help others who are also looking to improve their web accessibility.

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Financial report

* indicates a required field

Please provide details of funds received and spent in relation to this grant.

Income description	\$ amount	Expenditure description	\$ amount
InternetNZ Grant	\$10,000.00	Aleph Accessibility Audit 1	\$3,105.00
	\$	Aleph Accessibility Audit 2	\$2,369.00
	\$	Photo Symbols subscription	\$605.00
		Contribution to PASAT project time (actual project time totalled >80 hours)	\$3,921.00

Total Income Amount	Total Expenditure Amount	Income - Expenditure
\$10,000.00 This number/amount is calculated.	\$10,000.00 This number/amount is calculated.	\$0.00 This number/amount is calculated.

Feedback

You are almost at the end of your final report. Before submitting, please take a few moments to provide some feedback.

Indicate how you found the report process:

Very easy Easy Neutral Difficult Very Difficult

Do you have any feedback about our funding processes?

We very much wished that we had taken screen shots and recordings of our website before we changed it, so that the contrast and updates would be even more obvious!

Perhaps you could recommend this to grant recipients at the very beginning of their projects?

We also had some variation between how we proposed to do things in our application, and how we eventually were able to achieve things in practice - though we feel we got the same

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level of outcome despite this variation. Thank you for the flexibility to adapt as the budget required.

InternetNZ is a membership organisation. Would you be interested in hearing more about becoming a member?

Yes please No thanks I am already a member

Are you interested in joining a gathering with other grantees?

Yes please No thanks