Quarter in review

This quarter saw further reduction in total domain name numbers, a decline of 1,600 names (or 0.22%). 2019 has seen an increasing focus on compliance and the cancellations of domain names, with the positive effect of strengthening security and trust in the .nz name space. With slightly reduced new domain volumes combined with ongoing consolidation activity with registrars in the market, we expect growth to remain flat into and during 2020.

Domains

- 710,344 total domains at the end of the quarter
- 507,736 .co.nz
- 141,025 .nz
- 61,583 all others

Activity this quarter

- -0.22% growth (decline of 1,601 domain names)

Infrastructure

DNS queries for the quarter

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Queries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>34.4 billion</td>
</tr>
<tr>
<td>Q2</td>
<td>32.2 billion</td>
</tr>
<tr>
<td>Q3</td>
<td>51.4* billion</td>
</tr>
</tbody>
</table>

*Data reporting has improved in Q3

- DNS service level: 100%
- SRS service level: 100%

Incidents of note

Scheduled maintenance as planned

Compliance

- Names cancelled
  - Q1: 32
  - Q2: 271
  - Q3: 274

- Disputes started
  - Q1: 9
  - Q2: 12
  - Q3: 5

- Disputes closed
  - Q1: 4
  - Q2: 10
  - Q3: 11

People

- 310,805 unique registrants
- 120,765 individuals
- 190,040 organisations

- 66,736 domain registrations with privacy option enabled

Market share

- top 4 registrars: 43.60%
- next 4 registrars: 21.30%
- everyone else: 35.10%