

NetHub community space guidance

Welcome to NetHub, a Slack workspace run by InternetNZ | Ipurangi Aotearoa.

NetHub is a community space for InternetNZ members and the wider Internet community. It's a space to discuss topics of interest and connect on how we build an Internet that benefits all. This space is managed in accordance with [InternetNZ's code of conduct](#).

InternetNZ also has community space guidance for NetHub because it is open to both members and the general public. This guidance outlines expectations so that everyone has a positive experience.

General expectations are:

- **Be respectful at all times**
The NetHub space is for members and the general public to share information and discuss topics of interest. You may have a different perspective from others — please remember that it is possible to debate without being rude, offensive, or insulting.
- **Be community-minded**
Express yourself in ways that foster a community space that people will want to continue to be part of, and know they are able to put forward their own views.
- **Connect with each other**
If you'd like to start a private conversation with someone, you can message people directly. Please note that if they don't respond or want to connect, you must respect this.

Tips for keeping our community space tidy!

- You can join or leave the channels within this community space. A channel with a padlock means it's private, and you can only join by invitation.
- Threading is key. It keeps conversations in one place and makes them easy to follow.
- You can control your notification preferences by clicking on the workspace's name and then clicking on Preferences.
- You can get people's attention by tagging them in the conversation using the @ symbol and their name. To notify the entire channel, you can tag "@here", but try to keep this to a minimum.

- You cannot block people within a Slack workspace, but you can [mute or hide other participants](#) as necessary.
- Our preference is that people use their real name in NetHub, as this ensures community conversations are transparent.
- You're welcome to include your pronouns, job title, or kaupapa in your profile and an emoji in your status.
- Two specific emojis signify people's relationship with InternetNZ (a pink dot signifies a staff member, and the InternetNZ logo signifies membership). You can add these by simply clicking on your picture at the bottom left of the screen and going to Update your status.

Conduct expectations

The NetHub guidance for the community space is that:

- Community members are encouraged to be open to other participants' perspectives.
- Community members are encouraged to remind others of InternetNZ's code of conduct in conversations, if appropriate.
- Community members should note that they may be removed from the NetHub community if any of the following occurs: personal attacks, use of racial, religious, sexual, gender, ability, or ethnic slurs, discussions relating to harmful content, specifically those that are sexually explicit, harmful, threatening, abusive, defamatory, or related to illegal content.
- Note that NetHub community moderators may intervene in conversations based on a complaint or a breach of the 'code of conduct'. If participants do not follow the moderator's instructions, they may be removed from the community space.

Moderating our community space

NetHub is a moderated workspace dedicated to providing a harassment-free experience for everyone who joins — regardless of gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, age, race, or religion. We do not tolerate harassment of NetHub participants in any form.

All participants on NetHub are expected to take responsibility for their own behaviour and contributions as part of upholding InternetNZ's code of conduct.

NetHub moderators are members who will use both InternetNZ's code of conduct and this community space guidance to guide their actions and decisions.

It is important to report instances of offensive or harassing behaviour as soon as you are able. To contact the moderator, you can email moderator@internetnz.net.nz or DM them (their name is Nethub Moderator). While there is always an assigned moderator for NetHub, they are not full-time and they may not immediately respond to messages.

In the unlikely event that a moderator is unavailable or unable to intervene, InternetNZ Council may temporarily pause a conversation or thread, and temporarily remove the participants while an investigation takes place.

If a community member disagrees with the Moderator's decision, they can request a review by the Council in writing at complaints@internetnz.net.nz. The Council will respond within 10 working days.